## Office of the Chief Information Officer Directive: IT 5.04 | Published: 02/2020

Chapter: Data Management

Subject: Database Management

Last Review: 02/2024

#### 1 DIRECTIVE

1.01 All databases used in business processes will be managed by a database administrator with defined responsibilities.

#### 2 PURPOSE

2.01 The purpose of this Directive is to put controls in place to ensure that business processes that depend on the reliability and availability of a database are protected by best practices for database administration.

#### 3 SCOPE

3.01 This policy applies to all database owners.

# 4 RESPONSIBILITY

- 4.01 All database owners must ensure that their databases are appropriately managed by a database administrator to ensure that:
  - The database management system is providing adequate response to data manipulation requests
  - Data growth in the database is manageable
  - The database has an appropriate backup schedule and plan in place
  - The database is recoverable for any event that may make the database not usable
  - Only authorized users have access to the data

## 5 DEFINITIONS

- 5.01 **"Database Management System** is a collection of programs that enable users to store, modify and extract information from a database.
- 5.02 "Database Administrator" Is a role generally responsible for installation, configuration, upgrading, migration, backup and recovery, security, storage and capacity planning, performance monitoring and tuning, and troubleshooting of databases.

## 6 RELATED DIRECTIVES

OCIO IT 3.02 – Application Development and Implementation

OCIO IT 5.01 – Data Processing Integrity and Validation

OCIO IT 5.02 – Data Backup and Storage

OCIO IT 5.07 – Anti-Spam Requirements

OCIO IT 8.04 - Confidentiality and Privacy