Winter Levels of Service

Winter Service Category “A-1”  
(4 Lane Arterials)  
Traffic Count > 4000

Objective: Bare driving lanes within 24 hours after end of storm

Winter Service Category “A-2”  
(Remaining Arterials and high volume collectors)  
Traffic Count > 2000

Objective: Bare driving lanes within 24 hours after end of storm

Winter Service Category “B”  
(Medium volume Collectors & selected Locals)  
Traffic Count = 500 to 2000

Objective: Bare center strip or bare wheel path within 48 hours after end of storm

Winter Service Category “C”  
(Low Volume Collectors, most local highways)  
Traffic Count < 500

Objective: Snow packed condition with hills, curves and intersections treated with sand

Winter Service Category “D”  
(Local Highways)  
Traffic Count < 100

Objective: Snow packed condition. May not receive service for extended periods of time

• DTI operates and maintains approximately 18,000 kms of provincial highway and roadways.
• DTI monitors roads during winter storms, with plowing operations typically running from 5 a.m. to 11 p.m. on most provincial roads. From 11 p.m. to 5 a.m., services are typically reduced to emergency only response. DTI is available to respond to emergencies around the clock.
• Levels of service may be reduced due to the following:
  - Length and severity of storm
  - Limited visibility for operators, compromising the safety of maintenance personnel and/or the traveling public
  - Equipment, material and staff availability
  - Winds causing drifting
  - Freezing rain or sleet
  - Road surface temperatures (less than -10°C) which limit the effectiveness of de-icing chemicals (i.e. salt)
  - Recovery time for operators during extended winter storm conditions

REMINDER - Give plowing equipment space. Keep back 30m so they can see you.

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