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## **BACKGROUND**

The Youth Services Partnership was established to provide a collaborative network to facilitate effective and efficient delivery of programs and services for youth at the provincial and local level. Through collaboration, provincial and federal government agencies are able to offer a range of programs and services that address specific needs and avoid duplication.

The service and program needs of youth are diverse in nature and span the jurisdictional responsibilities of any single federal or provincial government department. The Youth Services Partnership reflects an inclusive network of federal and provincial departments, community and youth serving agencies, and private sector representatives who seek to provide a continuum of programs and services. The partnership supports the development of a culture among community members to identify needs, available resources, and innovative approaches to service delivery. The objective is to ensure that services are comprehensive, responsive and flexible to the needs of youth.

## **INTRODUCTION**

In February 2000, the Youth Services Partnership released its first status report. The report was expanded and improved upon and has resulted in this first annual Youth Services Partnership report.

The purpose of this annual report is to raise awareness of the many partners involved with the Youth Services Partnership network and to provide senior management with a compilation of realized activities made possible from this collaborative effort during fiscal 2000-2001.

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## **YOUTH SERVICES PARTNERSHIP**

### **PRINCIPLES**

- Maximize use of existing community, provincial and federal resources to address youth needs;
- Include the consultation of youth both in identifying and finding solutions to youth concerns;
- Recognize that the needs of youth are many, unique and varied;
- Participation of federal and provincial government departments must be consistent within all levels of the partnership;
- Strong partnerships must be developed locally with partner departments and community stakeholders;
- The primary goal of providing programs and services to youth is long-term self-sufficiency and self-management;
- Mutual responsibility must be established between the service provider and the recipient of service;
- An equitable, holistic, client centered approach should be used when providing programs and services.

### **OBJECTIVES**

- To facilitate the establishment of a collaborative network which will eliminate duplication and introduce a range of complementary programs and services designed to enhance the employability of youth;
- To jointly plan, fund and implement programs and services which meet the needs of youth through sharing of information, responsibilities and decision making.

### **CLIENT GROUP**

Youth 15-30 years of age inclusive.

*(NOTE: Departmental involvement is dependent on their respective mandate and age criteria.)*

### **PARTNERS**

The partners in the Youth Services Partnership include, if possible, public, not-for-profit and private organizations that are involved in the delivery of programs and services to youth.

Current partners common to local and provincial committees include: Human Resources Development Canada (HRDC), Family and Community Services (FCS), Education, Training and Employment Development (TED), Health and Wellness and Public Safety.

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## **STRUCTURE**

The management structure of the Youth Services Partnership includes the Senior Management Committee, the Provincial Committee and the Local Committees. Committees at all levels are co-chaired by Human Resources Development Canada (HRDC) and the Human Resources Development division of Family and Community Services (FCS-HRD).

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## PROVINCIAL COMMITTEE

### **MANDATE**

The Committee exists to maintain a conduit between local committees and the Senior Management Committee for issues that require provincial attention. The Committee also promotes collaboration between federal and provincial government departments and provincial youth serving agencies in an effort to facilitate and support local complementary networks of programs and services for youth.

### **WORKING STRUCTURE**

Bimonthly meetings are held to manage ongoing business and task groups are used to carry out selected projects. Members are also asked to liase with their assigned YSP local committee(s) at least three times per year.

### **ACTIVITIES/PROJECTS CARRIED OUT IN 2000-2001**

#### ***Forum* Newsletter**

The first two editions of the *Forum* newsletter were released this year in an effort to share the accomplishments of the Youth Services Partnership. The *Forum* will be published twice annually and copies distributed to partners at the three levels of the Youth Services Partnership structure. A variety of information has been disseminated as a result of this publication and many favourable comments have been received.

Publication of *Forum* is made possible through funding and in-kind contributions from FCS–HRD, the NB Youth Council and submissions from local committees. The first edition of *Forum* was released in August, 2000 followed by a second publication in January, 2001.

#### ***On the Move!*, 3<sup>rd</sup> edition**

*On the Move!* provides up-to-date and easily accessible employment and career development programs and services information aimed at helping youth make the school-to-work transition. This Internet tool is easy to use and is divided into six categories – Career Development, Summer Employment, Volunteer Programs, Student Financial Aid, Point and Click: the World Wide Web, and Appendices. *On the Move!* can be viewed in English at [www.ted-fde.gnb.ca/onthemove/](http://www.ted-fde.gnb.ca/onthemove/) or in French at [www.ted-fde.gnb.ca/verslavant/](http://www.ted-fde.gnb.ca/verslavant/). In an effort to track the number of hits to this site, a counter will soon be added to the website.

Although all partners provide information and updates for *On the Move!*, responsibility for the Internet tool rests with TED. The updates for the 3<sup>rd</sup> edition were co-ordinated by HRDC. Updates to *On the Move!* began in the winter of 2001 with the site launch taking place in July, 2001.

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### **Semi-Annual Meeting**

A meeting of Provincial committee members and representatives from each of the local committees was held on February 22-23, 2001. The purpose of the meeting was to identify local issues, concerns, barriers, and successes and to discuss these with the intent to bring provincial interdepartmental/collaborative issues along with recommendations/proposed solutions to the attention of the Senior Management Committee.

The information gathered during the meeting was put into a report and senior management will be approached with the various issues as appropriate. The limited expenses for this activity were incurred by FCS–HRD.

### **YSP Annual Conference 2000**

This annual information sharing event was held in Miramichi on June 1 – 2, 2000 and provided representatives of each local committee the opportunity to share information about the activities they are involved with in their area. There were also presentations by a number of invited guests including Alene Steinbach (Career Circuit) and David McLean (Youth Justice Strategy).

Participants had the opportunity to network and learn valuable information from other local committee members. Positive feedback was received from conference participants. FCS–HRD and HRDC shared the expenses associated with this year's conference.

### **Framework Document**

The Youth Services Partnership has been operating on a framework/terms of reference that dates back to 1995. A new framework document, which reflects original intent but considers current realities, needed to be developed. Provincial and local committees, in a consultation process, developed a framework document that provides the direction and flexibility required to take YSP to the next level.

The document has been approved by the provincial and local committees, but has not officially received approval from Senior Management. The process began in June 2000 and the provincial and local committees approved a final document in February 2001. No cost was associated with this activity.

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## **LOCAL COMMITTEES**

### **COMITÉ LOCAL POUR LE SERVICE AUX JEUNES DU NORTHWEST**

#### **MANDATE**

To provide a practical and efficient vehicle to share information, discuss issues related to youth and respond to these issues in a collaborative manner in order to provide a quality service that eliminates overlap and duplication while providing a full continuum of service.

#### **WORKING STRUCTURE**

At the moment, the committee meets every three months. There is only one subcommittee, set up to hire a committee co-ordinator.

#### **ACTIVITIES/PROJECTS CARRIED OUT IN 2000-2001**

In recent months, the local committee appears to have come back to life, or at least considerable effort has been made to revive it. After consulting with other local committees, it was realized that it would be advantageous to identify the needs of young people in the region through a study and to hire a co-ordinator. Once these two steps are complete, the committee will have to review its membership to ensure that key partners are involved and adopt a comprehensive approach to adequately meet the needs of youth in the region.

### **JEUNESSE RESTIGOUCHE YOUTH**

#### **MANDATE**

To help youth under 30 years of age become self-sufficient and realize their full potential within an educational and social context in order to be integrated into the labour market by encouraging partnerships between government agencies, the community, employers and Youth.

Jeunesse Restigouche Youth (JRY) is:

- An entry point: Determines youth needs and refers them to appropriate programs and services;
- A co-ordinator of youth initiatives: Supports and/or initiates the dialogue and the co-ordination of initiatives focussed on youth autonomy;
- An advisory committee: Assesses available expertise, suggests and/or determines direction most likely to address youth needs;
- A promoter: Increases awareness and informs 1) youth and the community at large of available youth-oriented programs and services, and 2) agencies, government, and community and private organizations of youth needs and possible alternatives.

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## **WORKING STRUCTURE**

The JRY Committee is made up of one large committee that meets every three months and three sub-committees - Employability and Training, Pre-Employability, and Communications – which meet on a more regular basis. JRY also has a co-ordinator who works with the committee members to ensure that all activities outlined in the action plan are implemented.

## **ACTIVITIES/PROJECT CARRIED OUT IN 2000-2001**

### **Mailout to Restigouche Employers**

A mailout describing the employment programs available to businesses and a listing of resource persons for each program was distributed to 800 Restigouche County employers. This was a way to acquaint employers and union workers with the benefits of employment programs and to collect information on ways to enhance the quality of the placement experience for both youth and employers.

TED, FCS, HRDC, NBCC – Campbellton, Optimum, and Restigouche Business Financial Centre were all involved with this project. The mailout was a success and has resulted in several telephone calls and a number of employers applying for positions under the programs. It has also made it easier for employers to contact the correct individuals depending on their program inquiry. The mailout took place throughout the month of March, 2001.

### **Jeunesse Restigouche Youth Information Line - 759-6699**

Youth, the community, various agencies, and government and private organizations were informed about the programs and services for youth through the promotion of the JRY information line. Newspapers were used to educate individuals about the various youth initiatives available with an emphasis on rural areas. This also served to increase JRY's presence in the community.

The entire population of Restigouche county was targeted during this project and all members of the JRY Committee participated. This has resulted in an increased awareness of youth programs and services among the public, a greater understanding of the realities of the Restigouche labour market, and new partnerships with several agencies. This project is ongoing.

### **List of Resource Persons Available to Provide Presentations**

A list of resource persons who are available to do presentations on the new realities and trends of the labour market and on entrepreneurship was distributed to local schools. All teachers throughout Restigouche County were targeted.

Partners involved in this initiative included TED, FCS–HRD, HRDC, NBCC – Campbellton, Restigouche Business Financial Centre, and Optimum. The project has resulted in several telephone calls and an increase in awareness among educators of the programs and services available to youth. The development and promotion of this resource began in mid-March and wrapped up at the end of April, 2001.

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## **Junior Achievement**

The JRY Committee advocated on behalf of students in Restigouche County from Grades 9 to 12 in an attempt to encourage the expansion of the Junior Achievement program throughout the region.

TED, HRDC, and Restigouche Business Financial Centre were all involved with this initiative which led to authorization to set up the program throughout Restigouche County and in a reduction in costs for the incorporation of each company. The telephone and letter writing campaign began in mid-March and wrapped-up by the end of April, 2001.

## **Youth Centre**

A public meeting was organized with the entire community and business population of the Campbellton region to encourage the development of a Youth Centre. TED, HRDC, the City of Campbellton, the RCMP, and FCS–HRD were all involved in this project.

A community committee has since been created to head this project, and a promoter – Club Richelieu – has been confirmed. This activity began in March, 2001.

## **Learning Centres**

The continuation of 3 learning centres in Restigouche County for 75 school dropouts aged 15 and over was ensured due to a continuing partnership among several agencies.

Partners involved with the Learning Centres include TED, HRDC, the Town of Dalhousie, School Districts 5 and 14, the RCMP, Public Safety, FCS–HRD, Addiction Services, the Community Mental Health Centre, Restigouche Family Services, and NBCC – Campbellton.

Six students have graduated this year. Other results from this project include partnerships between the school, the community, and families and the prevention of criminal behaviour. This project began in September, 1999.

## **Open for Business Centre**

The Centre targets youth aged 30 and under who are interested in entrepreneurship as a career option. It aims to equip potential entrepreneurs with the tools, attitudes, and opportunities to make positive contributions and constructive change by providing access to peers, contacts, guidance and encouragement for young entrepreneurs.

Partners involved with the Open for Business Centre include TED, HRDC, the Caisse Populaire, FCS–HRD, Restigouche Business Financial Centre, Restigouche Regional Economic Development Commission, and ACOA. This project began in the Spring, 2001.

## **Who Wants to Win a Jeunesse Restigouche Youth Scholarship?**

To promote the importance of completing high school and post-secondary studies, 600 graduates of both anglophone and francophone schools in Restigouche County were given the opportunity to win

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one of twenty bursaries valued at up to \$1,000 each. Two evening “Who Wants to be a Millionaire?” like quiz shows were hosted by JRY and selected students were given the opportunity to answer questions about the labour market and Restigouche County. Information kits were available in the libraries for students wishing to study the information prior to the event.

All JRY members played a very important role in this huge undertaking. The local radio stations were also actively involved.

Twenty scholarships valued at a total of \$15,700 were awarded to local students going on to post-secondary study. Also, programs and services available for youth in the area became much more visible, as did the current realities of the local labour market. This initiative was a huge success! Planning for the quiz show began in January, 2001 and was completed in June, 2001.

## **CHALEUR YOUTH FUTURES COMMITTEE**

### **MANDATE**

To guide and encourage the development of programs and services for youth in the Chaleur region through better co-ordination of programs and services; mobilization of young people, workers, organizations, agencies, and employers; and raising public awareness of the social, health, work, and training needs of youth.

### **WORKING STRUCTURE**

The Chaleur Youth Futures Committee meets monthly and members also serve on one of the three subcommittees: employment, training, and health and social. A co-ordinator manages the committee and sees that the activities and projects set out in the action plan are implemented.

### **ACTIVITIES / PROJECTS CARRIED OUT IN 2000-2001**

#### **School to Work Transition**

Students who had trouble graduating, young people with little or no work experience, and school dropouts were potential candidates for this program. The primary goal was to help young people enter the workforce or plan a return to school so they can become active members of the community. HRDC, FCS-HRD, School District 7, local employers, and private businesses in the region were all involved.

Most of the participants are either currently working (38%) or have returned to school (40%). The project ran from March 2000 to June 2000 and again from November 2000 to January 2001.

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## **Youth Centres and Maisons de Jeunes Forum**

From June 2 – 4, 2000, representatives of the province's youth centres and maisons de jeunes were brought together to exchange information and discuss experiences. Certain groups of young people and workers were hoping to acquire a youth centre or maison de jeunes in their region for youth aged 12 to 18. The NB Youth Council, in cooperation with the Chaleur Youth Futures Committee, was instrumental in this activity.

A provincial committee was set up following the forum in order to make it easier to exchange information and offer support.

## **Community Workers**

The community workers were young university graduates responsible for directing youth aged 12 to 29 to the programs and services they required. FCS-HRD, HRDC, TED, Public Safety, and School District 7 were all involved with the Community Workers project, which began in June 2000 and finished in March 2001.

## **Forum Jeunesse Richelieu International (youth forum)**

The mission of Forum Jeunesse Richelieu International is to train young francophones around the world to be the leaders of tomorrow in order to continue the development of French culture and language. More than 200 young people took part in the Forum activities which ran from October 6 - 8, 2000.

Partners for this project included Heritage Canada, Fédération des Jeunes Francophones du N.-B., HRDC, FCS-HRD, Société des jeux de l'Acadie, Club Richelieu de Bathurst, Les Dames d'Acadie, School District 7, École Secondaire Népisiguit, Fondation Richelieu International, and Intergovernmental Cooperation. The Chaleur Youth Futures Committee was involved at the human resources level.

## **Networking Workshops**

These workshops provided Grade 11 and 12 students at the region's high schools with practical experience in entrepreneurship. The students received information about networking and put these ideas into practice thanks to the participation of entrepreneurs in the region. The Chaleur Development and Entrepreneurship Centre and the Bathurst Youth Centre were involved with this project.

Ninety francophone students, 60 anglophone students, and 24 entrepreneurs participated in the networking activities. The networking workshops took place from October 24 - 25, 2000.

## **Business Luncheon**

On October 25, 2000, approximately 50 college students were given a presentation on the theme of doing business on-line by guest speaker Mario Griffin, co-ordinator of Acadie.net. Chaleur Development and Entrepreneurship Centre, NBCC-Bathurst, FCS-HRD, HRDC, and ACOA all helped to make this luncheon possible.

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## **Business Game Challenge**

Three teams composed of high school and post-secondary students tried their hand at being entrepreneurs with the support of staff from the Chaleur Development and Entrepreneurship Centre and Junior Achievement. Chaleur Development and Entrepreneurship Centre, HRDC, FCS-HRD, Canada Regional Development Commission, ACOA, Club Richelieu, the National Bank, the Business Development Bank of Canada, the Royal Bank, the City of Bathurst, and the Chaleur Youth Futures Committee were all involved with this project.

This was a rewarding experience for these young people who received prizes during the activity's closing dinner. The Business Game Challenge took place between September and October, 2000.

## **COMITÉ AVENIR JEUNESSE - ACADIAN PENINSULA**

### **MANDATE**

To provide a practical and efficient vehicle to share information, discuss issues related to youth and respond to these issues in a collaborative manner in order to provide a quality service that eliminates overlap and duplication while providing a full continuum of service.

### **WORKING STRUCTURE**

The committee functions on two levels: the working committee meets every six weeks, and the steering committee meets two to three times a year. The working committee appoints subcommittees as needed in order to implement recommendations. The steering committee ensures that the working committee runs smoothly.

In January 1999, the committee hired a co-ordinator to organize activities and provide the necessary follow-up. A subcommittee supervises this employee, and a second employee may be hired soon.

## **ACTIVITIES / PROJECTS CARRIED OUT IN 2000-2001**

### **Acadian Peninsula Youth Directory**

The Youth Directory offers workers and youth easy access to all resources over the telephone (336-3155), through a brochure, or on a Web site ([www.jeunessepacadienne.org/](http://www.jeunessepacadienne.org/)). The project began in 1999 with the publication of the brochure. A second edition of the brochure followed in 2001. In June 2000, the Internet site was officially launched and is updated continually.

An activity such as this requires participation from all partners. As a result of the Youth Directory, services are better known and used more frequently throughout the region.

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### **Passons à l'action 2000 Forum**

On November 8, 2000, a discussion forum was held to explore the needs and recommendations of young people aged 15 to 24. Youth who are seldom asked for their opinion were targeted for this initiative with the hope that workers would be better equipped to prepare action plans for youth on the Peninsula based on the information received.

Following the forum, some young people showed an interest in forming a committee in order to validate the report that would be submitted by the organizing committee. The document was made official by the steering committee on May 15, 2001. FCS-HRD covered the costs associated with the Forum.

### **A Play About Dropping out of School, 2<sup>nd</sup> Edition**

The purpose of the play was to dissuade young people from dropping out by showing them, through theatre, what is most likely to happen. The play was presented by young people to young people and included local workers. More than 3,500 people (students, teaching staff, parents, etc.) attended this edition, bringing the total audience for both editions to approximately 5,500. Comments were very positive and some young people and parents asked for help after the performances.

The project started in March 1999 and has continued through to this year. A third edition could be staged in 2002 and might be presented to middle-school students. FCS-HRD contributed financially to the play.

### **Youth Profile**

A study/survey of Acadian Peninsula youth, with four phases planned:

- 1- Socio-economic study (impact of the fisheries crisis on the health of young people)
- 2- Survey of youth aged 15-29 (door-to-door survey with questionnaire)
- 3- Anthropological/geographical study
- 4- Summit conference

The socio-economic study was funded by Health Canada and is now complete. The second phase – a survey - is currently underway. Focus groups have been conducted with approximately 50 high school and post-secondary students. A report containing all the results will be available once the translation is complete. The project started in December 1999 with the first phase and is expected to end in 2002-2003 with the summit conference.

### **Innovative Approach to Careers**

This initiative offers school dropouts, potential dropouts, and youth under guardianship the services of a career counselling and intervention centre. Existing infrastructure was used and the different partners of the committee also contributed. A work plan was presented and approved by the directors and the project is scheduled to commence in September 2001.

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## **MIRAMICHI YOUTH SERVICES PARTNERSHIP COMMITTEE**

### **MANDATE**

Through the creation and coordination of innovative and relevant programs and services including counselling, education, career planning, skills training, volunteer and paid work placements, and employment, Miramichi youth will be assisted to:

- Become self-sufficient, contributing members of society;
- Avoid participation in criminal activity;
- Become good citizens who participate fully in the workplace and community.

The Miramichi Youth Services Partnership (MYSP) focuses on:

- Youth at risk of not participating productively in society;
- Youth at risk of dropping out of school;
- Unemployed youth who lack opportunities for experience, basic work-related vocational skills, life skills, and/or basic education;
- Marginalized youth – youth with a criminal history or youth from minority groups.

### **WORKING STRUCTURE**

The MYSP meets monthly from September to June. It is the working group which sets major directions for regional youth programming, identifies priorities, develops strategies and plans of action, works towards achieving agreed upon objectives, and evaluates and assesses outcomes.

The MYSP is supported by an advisory group - the Northumberland Youth Coalition - a group of more than twenty departments, organizations, and individuals who meet once a year or upon request to provide advice, input and support to the MYSP. Members of the Northumberland Youth Coalition participate upon request in sub-committees struck by the MYSP with responsibility for priority projects and activities.

### **ACTIVITIES/PROJECTS CARRIED OUT IN 2000-2001**

#### **Miramichi Youth Needs Research Project**

A youth survey began in the fall of 1999 and was completed in May 2000. Two youth were hired to conduct the survey, which was administered to more than 700 youth aged 15-30 throughout the Miramichi Region. The analysis of the survey was completed by IDS Applied Research and Consulting, a division of Horizon College. HRDC, FCS-HRD, School District 16, Public Safety, and Miramichi Youth House Inc. all participated in this project. The final report of the survey is expected to be released in September 2001.

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### **Floor Installation Program**

The Floor Installation Program was offered in conjunction with Horizon College between February and May 2000. This program was created in response to a request from the flooring installation businesses in the region who identified a labour market shortage of qualified installers. This program had 16 participants including social assistance recipients, offenders, and miners displaced by the closing of the Heath Steele Mines. Following completion of the program, participants were offered Work Ability placements to further enhance their skills. FCS-HRD, HRDC, and Public Safety partnered together for this project.

### **Miramichi Youth Forum 2000**

The Miramichi Youth Forum took place in May 2000 at the Miramichi Exhibition Pavilion. More than 100 youth representing the youth of the Miramichi Region participated in a day long workshop facilitated by IDS Applied Research and Consulting, a division of Horizon College. Participants were provided with the initial results of the Miramichi Youth Needs Research Project and asked to discuss the results and provide feedback. Based on feedback from the survey, and from their discussions, the Forum participants provided a list of priorities which needed to be addressed by government and youth-serving agencies in the community. HRDC, FCS-HRD, School District 16, and Public Safety all participated in this activity.

### **Miramichi Professionals Forum 2000**

The Miramichi Professionals Forum 2000 took place in June 2000 at the Miramichi Exhibition Pavilion. A group of approximately 60 professionals from throughout the Miramichi Region participated in this half-day forum which provided an opportunity for reflection on the needs of youth. These professionals, who work with youth on a daily basis, were provided with a summary of the initial findings of the Miramichi Youth Needs Research Project, and with the recommendations from the Miramichi Youth Forum. Through a series of activities facilitated by IDS Applied Research and Consulting, a division of Horizon College, the participants provided valuable direction to the MYSP. Essentially, the group supported the findings of the survey and youth forum, and encouraged the MYSP to work diligently to respond to the needs identified by the youth. The partners involved with this activity included HRDC, FCS-HRD, School District 16, and Public Safety.

### **STARS Program**

The STARS Program is an alternative education program addressing the needs of youth aged 17-24 who have not graduated and who have been out of school for at least one year. The program, which has 15 seats, operates from September to June at The Learning Centre in Miramichi West. Participants are selected after a thorough interview process. All participants have a case plan. The program runs from 3 PM to 7 PM daily. A very successful aspect of this year's program was the inclusion of a part-time work placement under the Work Ability Program. Eight students graduated in June 2000 and five students graduated in June 2001. FCS-HRD, School District 16, and Public Safety are all key players in the STARS program.

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## **QUASARS Program**

The QUASARS Program is an alternative education program addressing the needs of youth aged 15-21 who are in conflict with the law. The program, which has 15 seats and operates from September to June, is located at The Learning Centre in Miramichi West. Classes run from 1 PM to 5 PM daily. Several of the QUASARS participants took part in part-time work placements under the Work Ability Program. The first graduates of the program are expected in June 2002. FCS-HRD, Public Safety, and School District 16 are all involved with this program.

## **Miramichi Youth Mentor**

The Miramichi Youth Mentor provided individual and group counselling on an itinerant basis to youth at James M. Hill High School, Miramichi Valley High School, North and South Esk Regional, Blackville High School and The Learning Centre. The service began in September 1999 and continued throughout the 2000-2001 school year. Although all students are able to access this counselling service, the target groups include dependants of social assistance recipients, young offenders, and other at-risk youth. This service was a tremendous support to the schools and to the clients of FCS-HRD and Public Safety. FCS-HRD, Public Safety, and School District 16 all partnered to make this initiative possible.

## **Miramichi Training Fair 2000**

The Miramichi Training Fair was held in October 2000 at the Miramichi Exhibition Pavilion. More than a dozen training institutions from throughout the Miramichi Region participated in this 2-day fair which highlighted training opportunities available within the region. The fair was open to the general public, with a focus on youth. Grade 11 and 12 students from the majority of the nine high schools in the region were bussed to the fair. Partners involved with this activity included HRDC, FCS-HRD, School District 16, and Public Safety.

## **Impact Program**

The Impact Program was offered from January to May 2001 to students and parents of the Centre Scolaire Communautaire La Fontaine in Néguaac. IMPACT is an intervention program that concentrates on the family. Its objective is to improve the social and personal skills of adolescents while permitting their parents to acquire new parenting skills. Twelve families with youth in Grade 9 or 10 were recruited. The program was considered to be a success and will be offered again in the 2001-2002 school year. Partners involved in this program included FCS-HRD, FCS-FCSS, Public Safety, and School District 9.

## **Construction Labourer Project For At-Risk Youth**

The Construction Labourer Project began in January 2001 and will end in December. Sixteen youth from throughout the region were accepted into the program following thorough interviews. Each participant had a case plan. Among the 16 youth were 9 social assistance recipients, 11 offenders, 3 women, 3 single parents, and 3 persons with disabilities. Participants were offered a combination of life skills training and instruction in the basics of the construction trades. Following 20 weeks of classroom and shop training, the participants began 26 week work placements under the Work Ability

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Program. The construction portion of the program provided a valuable community service component under which various projects were completed for organizations including Miramichi Youth Village/Big Brothers Big Sisters/Boys and Girls Club, Retirement Miramichi, Camp Sheldrake, the Village of Rogersville, and the Miramichi Skate Park Commission. FCS-HRD, HRDC, and Public Safety all played an important part in this project.

### **MYSP Web Site**

Following the May 2000 Miramichi Youth Forum, the MYSP decided to construct a web site for Miramichi Region youth. The MYSP Web Site Development Team, who are themselves all youth, have been working diligently to create this bilingual web site. The web site is expected to be operating in early fall 2001. FCS-HRD, HRDC, School District 16, and Public Safety are all participating in this project.

### **MYSP Youth Services Directory & Pamphlet**

Work has been ongoing on the MYSP Youth Services Directory, which will contain a listing of all services provided to youth in the Miramichi Region. This bilingual directory, which is expected to be released in early Fall 2001, will be a valuable tool for professionals working with youth. A pamphlet is also being prepared for wide circulation to Miramichi youth and will contain a wallet sized plastic card with a listing of key services for youth. FCS-HRD, HRDC, School District 16, and Public Safety are working together on this project.

### **Personal and Career Development Program**

The Personal and Career Development (PCD) Program is a 10 week program which includes instruction in life skills, goal setting, transition to employment, basic computer skills, and parenting. This program has been offered quarterly in Miramichi and once in Néguaac. The Miramichi programs were targeted to 20-25 participants and the Néguaac program was targeted to 12 participants. Although funded by FCS-HRD, seats in these programs were available for clients of partner departments and agencies whose needs fell within the range addressed by the programs. The PCD Program has been found to be an excellent starting point for clients wishing to make a change in their lives. The local school districts have recognized successful completion of the PCD program by awarding credits towards high school graduation. Partners involved in this initiative included FCS-HRD, School District 16, and Public Safety.

### **Miramichi Customer Skills Development Program**

The Miramichi Customer Skills Development Program took place from February to June 2001 in Miramichi East. The program operated as a skills training partnership for persons with disabilities. Training was provided in the field of call centre employment and customer service. The program advisor was Norma Ricker of Ricker & Associates Consulting. Norma is the CCRW Skills Training Partnership Advisor for New Brunswick and Prince Edward Island. Thirteen participants were selected following a thorough interview process. Nine of the participants successfully completed the program. Of those, seven are employed full time as of July 31, 2001. FCS-HRD, HRDC, TED,

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Horizon College, and Ricker and Associates Consulting were all involved with the Miramichi Customer Skills Development Program.

### **Transition To Call Centre And Service Employment Programs**

As a response to a labour market shortage for Call Centre employees in the Blackville area, two programs were offered in Blackville in the spring of 2001. There was an excellent community response to the 12-week programs. Both programs used a customer service and call centre curriculum. There were 15 seats in each program. More than two-thirds of the participants acquired employment upon completion of the programs. FCS-HRD, Public Safety, and Horizon College partnered together for the realization of this program.

### **Miramichi Youth House**

Under the umbrella of the federal/provincial homelessness initiative, the MYSP has been working closely with Miramichi Youth House Inc. towards the establishment of an emergency shelter for homeless youth aged 16-25. A feasibility study was completed early in 2001. Federal and provincial funding has supported the feasibility work and the current developmental phase which includes a property search, a detailed business plan, public relations activities and fund raising. Miramichi Youth House Inc. hopes to open the emergency shelter during the Fall of 2001. An emergency shelter for youth was another priority of the youth who attended the Miramichi Youth Forum in May 2000. Partners involved with this initiative include HRDC, FCS-HRD, Public Safety, School District 16, TED, and Miramichi Youth House Inc.

## **SOUTHEAST YOUTH SERVICES PARTNERSHIP COMMITTEE**

### **MANDATE**

To provide a practical and efficient vehicle to share information, discuss issues related to youth and respond to these issues in a collaborative manner in order to provide a quality service that eliminates overlap and duplication while providing a full continuum of service.

### **WORKING STRUCTURE**

The Southeast YSP Committee takes direction from the region's Omnibus Committee – a committee made up of regional directors from different provincial and federal government departments. This group meets approximately 4 times per year to identify the service needs of youth and to develop partnerships to assist in the funding of common projects for youth in the Southeast region.

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## **ACTIVITIES/PROJECTS CARRIED OUT IN 2000-2001**

### **Youth Survey**

The Université de Moncton conducted a survey on the employment needs of youth in the Southeast region. Based on survey results, representatives from several government departments were invited to form an active Southeast YSP Committee. Although still at the development stage, seven departments are currently represented on the Committee.

### **Planning for the Future**

A Partnership Day is being explored as a potential first activity for the Committee. All Youth Intervenors in the Southeast region would meet in order to learn more about the programs and services available to youth in the area. This activity would bring together approximately 250 participants and would thus be an excellent opportunity to promote the YSP, to network and communicate the Youth Survey results, and to identify duplication and gaps in services.

A special meeting is also being planned for September in order to explore the possibility of developing a website for youth in the region.

## **YOUTH WORK READINESS COMMITTEE (SAINT JOHN)**

### **MANDATE**

To provide a practical and efficient vehicle to share information, discuss issues related to youth and respond to these issues in a collaborative manner in order to provide a quality service that eliminates overlap and duplication while providing a full continuum of service.

### **WORKING STRUCTURE**

The Youth Work Readiness Committee (YWRC) was formed to discuss/plan a local initiative - the Teen Resource Centre - sponsored by the Community Health Centre. The YWRC mandate has expanded to include discussion of integrated youth service delivery in the Greater Saint John Area. During the past year the committee has met once every month with two chairpersons: Monica Chaprelain of the Community Health Centre and Jacques Theriault of NB School Districts 6 and 8.

## **ACTIVITIES/PROJECTS CARRIED OUT IN 2000-2001**

### **YouthCity Website**

A Website was designed to increase accessibility to information about opportunities for youth in Greater Saint John, through a user-friendly, online database that provides accurate, up-to-date, comprehensive information about youth programs, resources, and services. The YouthCity Website targets youth up to and including age 29. The project was led by Tara Crossman who was hired by the

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YWRC to serve as Project Co-ordinator. Youth gave YouthCity its name and they helped critique the website's design.

The site can be viewed at [www.youthcity.net](http://www.youthcity.net) . The project was cost-shared between FCS-HRD, HRDC, and the Community Health Centre. Other partners contributed in-kind services.

The project began in March 2000 with the official launch taking place in May 2001. The launch included media coverage through local newspapers, radio interviews, and a television news segment. To date there have been several hundred organizations who have posted their information on the website. The project has received numerous complements from Saint John City officials and has been considered an overwhelming success.

## **CHARLOTTE COUNTY YOUTH SERVICES PARTNERSHIP COMMITTEE**

Due to government restructuring, the Charlotte County YSP has been inactive during the past fiscal year. This temporary lapse should soon be over and the Charlotte County Committee hopes to begin some exciting activities that will be reported on in next year's annual report.

## **FREDERICTON YOUTH SERVICES PARTNERSHIP COMMITTEE**

### **MANDATE**

To provide a practical and efficient vehicle to share information, discuss issues related to youth and respond to these issues in a collaborative manner in order to provide a quality service that eliminates overlap and duplication while providing a full continuum of services, focusing primarily on the education, training, and employment areas.

### **WORKING STRUCTURE**

The frequency of committee meetings is relevant to the business at hand. On some occasions, the meetings have been biweekly to work on a common project, while at other times the committee has not met for a few months.

The committee works as a whole on some projects, while other projects involve a couple of partners who consult with the committee.

The membership and commitment of the committee has fluctuated in the past (notwithstanding, there have been many successful endeavors). At present, the group is in a restructuring and growth period, with committed members and a move to attain committed staff for the committee.

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## **ACTIVITIES/PROJECTS CARRIED OUT IN 2000-2001**

### **FYI Services (Fredericton Youth Information Services)**

This initiative arose from a commitment to bring information and resources to youth in Fredericton and surrounding areas. A Youth Info Line provides telephone services from 9am to 9pm Monday to Friday and [www.youthinfo.ca](http://www.youthinfo.ca) is a web page in progress - providing an extensive directory of youth programs and services in the area with expansion to provide other interactive features. All partners have contributed in some form to the realization of FYI Services. This project is ongoing.

### **Career Quest 2001 Youth Job Fair Project**

Career Quest was a partnership to connect career information and employers who have jobs available to youth in Fredericton and surrounding areas. A variety of workshops were also held during the job fair on topics such as: resume writing, the career journey, entrepreneurship, portfolio building, Internet searches, and customer service. Approximately 65 employers were present over the two days and 6,000 youth attended the event. Early statistics indicate that approximately 140 youth were placed. Statistics are expected to increase as more information becomes available.

## **WOODSTOCK YOUTH PARTNERSHIP COMMITTEE**

### **MANDATE**

To provide a practical and efficient vehicle to share information, discuss issues related to youth and respond to these issues in a collaborative manner in order to provide a quality service that eliminates overlap and duplication while providing a full continuum of service. The Woodstock Youth Partnership Committee feels that the mandate can be accomplished by:

- creating opportunities for all youth to develop skills and knowledge needed for work;
- increasing work opportunities for youth;
- helping youth respond to the changing nature of work; and
- addressing the cultural, rural and social barriers that may prevent youth from working.

### **WORKING STRUCTURE**

The committee has seven subcommittees chaired by various members. These subcommittees often welcome members from other organizations to assist with specific issues/projects. The subcommittees were determined based upon strategic direction for the upcoming year.

The Youth Partnership Committee meets approximately every six weeks and minutes are distributed two weeks following the meeting. The chairperson of each subcommittee provides a written report for discussion at each meeting. The area covered is so large that the Woodstock Youth Partnership Committee has established a subcommittee in the up-river area of the jurisdiction in order to ease travel time for committee members working in this area.

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## **ACTIVITIES/PROJECTS CARRIED OUT IN 2000-2001**

### **Youth Information Day: Youth 2000 and Beyond**

A one-day Youth information fair was held at NBCC Woodstock on August 12, 2000. Approximately 300 students from School District 12 attended the event in order to learn more about careers, educational possibilities, and to hear exciting noon time speakers. About one month prior to the event, ACOA funded a one-day seminar for employers on how to attract youth to their booth and hold their attention. A co-ordinator for the project was hired in late August for nine weeks.

Partners for the Youth Information Day included HRDC, School District 12, Woodstock First Nation, NBCC, FCS-HRD and Public Safety. A follow-up was done with the exhibitors and the School District for areas of improvement and a report was issued. This project was the third of a 3-year commitment. A decision will be made later as to whether or not this event will continue to be held in upcoming years.

### **Y2K = Youth to Knowledge, WORLD LINK 2000**

Local school district representative, Joanne Kraftcheck, chaired this project with the intent to have 2000 youth from the New Brunswick middle school system connect via e-mail with 2000 youth worldwide in order to exchange information regarding culture, weather, traditions, school subjects, family, etc. Follow-up will continue in order to determine the project's success. Some difficulties that were experienced include world time zones and lack of technology in other countries.

School District 12 has the computers in the schools for the children to use so very little cost has been incurred as a result of this initiative. Y2K began in the fall of 2000 and continues throughout 2001.

### **Youth Services Information Pamphlet**

The committee published an information pamphlet for youth listing resources that could be of use to them. The information for the publication is applicable to youth from Plaster Rock through to Nackawic. This project began early in 2000 with the gathering of information and was completed during the summer of 2001.

### **Video Production**

A video was created to address youth needs, promote the objectives of the Youth Partnership Committee, and to create buy-in of community partners. Co-chairs of the committee were approached for their comments on the YSP Committee and information clips from the Youth Forums were also included on the video.

Sports, Recreation, and Active Living contributed to this project. The video was in the works for quite some time with completion at the end of June, 2001.

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## **CONCLUSION**

In conclusion, it must be stated that the development of an effective partnership is an extremely complex but beneficial exercise. Common vision and expectations, communication, commitment and involvement are challenges which must be addressed continuously and demand a great deal of time and energy. The results though, create synergy, co-operation and a co-ordinated approach to program and service delivery.

The Youth Services Partnership, particularly at the local level, has made significant strides in recent years. In many locations throughout the province, the YSP is a true testament to the concept of partnership.

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## APPENDIX A

### **Current Provincial Operations Committee Members**

Rod Clark	Human Resources Development Canada (co-chair)
Heidi-Ann Smith	Family & Community Services - HRD (co-chair)
Joe Brennan	Education (Anglophone)
Claude Daigle	Family & Community Services - FCSS
Pierre Dumas	Education (Francophone)
Kelli Greene	Training & Employment Development
Anthony Knight	NB Youth Council
David McLean	Public Safety
Linda O'Brien	Training & Employment Development - NBCC
Barry Wishart	Culture and Sport Secretariat

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## APPENDIX B

### **Current Local Committee Co-Chairs**

Moncton Region	Marthe Gautreau, FCS-HRD Robert Cormier, HRDC
Saint John Region	Dan Cameron, FCS-HRD Gloria Boyd, HRDC
Charlotte Region:	Peter Hopkins, TED Debbie Scullin, HRDC
Fredericton Region:	Joyce Trites, FCS-HRD Lois Williams, HRDC
Woodstock Region:	Melanie Dingee, FCS-HRD Ruth Giberson, HRDC
Northwest Region:	Mona Bélanger, FCS-HRD Luc Levesque, HRDC
Chaleur Region:	Carole Desrosier-Godin, FCS-HRD Paul Bélanger, HRDC
Restigouche Region:	Yolande Savoie, FCS-HRD Rino Maltais, HRDC
Miramichi Region:	Don Lynch, FCS-HRD Vince Nash, HRDC
Acadian Peninsula Region:	Ghislain Cormier, FCS-HRD Paul Bélanger, HRDC

## APPENDIX C

### Provincial and Local Committees Composition

PARTNERS	P R O V I N C I A L	C H A R L O T T E	F R E D E R I C T O N	W O O D S T O C K	N O R T H W E S T	R E S T I G O U C H E	C H A L E U R	P E N I N S U L A	M I R A M I C H I	S O U T H E A S T	S O U T H W E S T
Human Resources Development Canada (Co-chair)	×	×	×	×	×	×	×	×	×	×	×
Family & Community Services – HRD (Co-chair)	×		×	×	×	×	×	×	×	×	×
Other Provincial Government Departments:											
Family & Community Services - FCSS	×		×	×	×			×			
Family & Community Services - Housing								×			
Education – District(s)	×		×	×	×	×	×	×	×	×	×
Culture & Sport Secretariat	×			×							
Health & Wellness – Mental Health				×		×	×	×			
Health & Wellness – Addictions						×	×	×			
Health & Wellness - Public Health				×				×		×	
Training & Employment Development	×	×	×	×	×	×	×	×	×	×	×
Training & Employment Development – NBCC	×		×		×	×	×	×			×
Public Safety	×			×	×	×	×	×	×	×	×
Business NB											×
Youth Centre / Maison des jeunes / Boys & Girls Club/YMCA							×				×
YSP-POC representative			×	×	×	×	×	×			
First Nations				×							
Youth Council of NB	×		×								
Fédération des jeunes francophones du N-B							×	×		×	
Carleton Victoria Community Vocational Board				×							
Centre d'entrepreneurship Chaleur							×				
Local School				×				×			
RCMP				×		×		×			
Centre financier des entreprises du Restigouche						×					
Centre de développement économique du Restigouche						×					
Regroupement des intervenants du Restigouche						×					
Optimum						×					
Saint John Human Development Council											×
Conseil Economique du NB – RDEE								×			
Community Health Centre											×
VON-LEAP						×					
University							×	×			×
Junior Achievers (JAJE)							×				
Fondation Emmanuel							×				
Department of National Defence								×			
SADC-PA Inc.								×			
Concentration Rurale Centre Péninsula								×			
Centre de bénévolat de la Péninsule Acadienne								×			