MASTER STUDENT FINANCIAL ASSISTANCE AGREEMENT

Students who have been accepted for full-time and part-time funding need to complete an electronic Master Student Financial Assistance Agreement (MSFAA) through an online process. The MSFAA is a legal agreement that outlines your responsibilities and the terms and conditions of accepting your student loans and/or grants and your responsibilities for repayment. There are separate MSFAAs for full and part-time funding with unique terms and conditions.

You will require a new MSFAA if you:
• are a first-time loan or grant recipient enrolled in full-time or part-time studies;
• have not received loan or grant funding for two years or more;
• have previously received student loans or grants in another province/territory but since established residency in New Brunswick;
• have previously received student loans or grants for full-time studies and are now enrolled in part-time studies for the first time, or vice versa.

Note: You could have both an active part-time and full-time MSFAA at the same time.

The MSFAA is a multi-year agreement – you do not have to submit a new agreement every time you apply for funding (unless you take a two-year break in study or establish residency in another province/territory).

Submitting the MSFAA

Submitting the MSFAA is an online, electronic process. It will generally take about 20 minutes to complete.

Once your application has been assessed, you will receive a Notice of Assessment (NOA) letter which will include a 10-digit MSFAA number that is used to complete your MSFAA.

The National Student Loans Service Centre (NSLSC) will send you a “Welcome Email” that will provide you a secure URL to register for an online account with the NSLSC and complete your MSFAA. You will need to copy and paste this URL into a new browser window to start the NSLSC registration process.

Before proceeding with the online process, you will need to be ready to provide your:
   i. bank account information (transit, institution, and account numbers); and
   ii. social insurance number (SIN); and
   iii. unique 10-digit MSFAA number; and
   iv. date of birth.

If you have questions about the registration process, please visit https://www.csnpe-nslsc.canada.ca/en/frequently-asked-questions for a list of Frequently Asked Questions (FAQs) or contact the NSLSC at 1-888-815-4514.