

Bulletin # 5

April 9, 2020

NB Drug Plans Special Bulletin COVID-19

This update supplements the NB Drug Plans COVID-19 Special Bulletin #1 that was issued on March 24, 2020 ([“Co-payment Support for Members”](#)).

As outlined in Bulletin #1, where pharmacists must decrease the days' supply to 30 days due to the directive from the NB College of Pharmacists, the New Brunswick Drug Plans will only charge a co-payment to members for their initial 30-day prescription fill or refill to offset the cost to members.

Pharmacies were required to track any claims that should have the co-payment waived and re-submit the claims for reimbursement once the pharmacy adjudication system enhancements are in place to accommodate this change.

Update to Claim Submissions

To eliminate the need for pharmacies to manually track these claims, pharmacies must now use **Intervention Code “EV”** for any claims with a waived co-payment because of the directive. Please note that the Intervention Code “EV” will not automatically reduce the co-payment to zero.

Once the pharmacy adjudication system enhancements are completed, the NB Drug Plans will re-adjudicate eligible claims that were submitted with Intervention Code “EV”. No further action will be required by pharmacies. When these claim adjustments are completed they will appear on the pharmacy's payment summary.

Work on pharmacy adjudication system enhancements is in progress and will be completed as soon as possible. The timeline for these changes will be communicated closer to the implementation date.

If you have any questions, please call our toll-free Inquiry Line at 1-855-540-7325 (Monday to Friday, 8 a.m. to 5 p.m.).