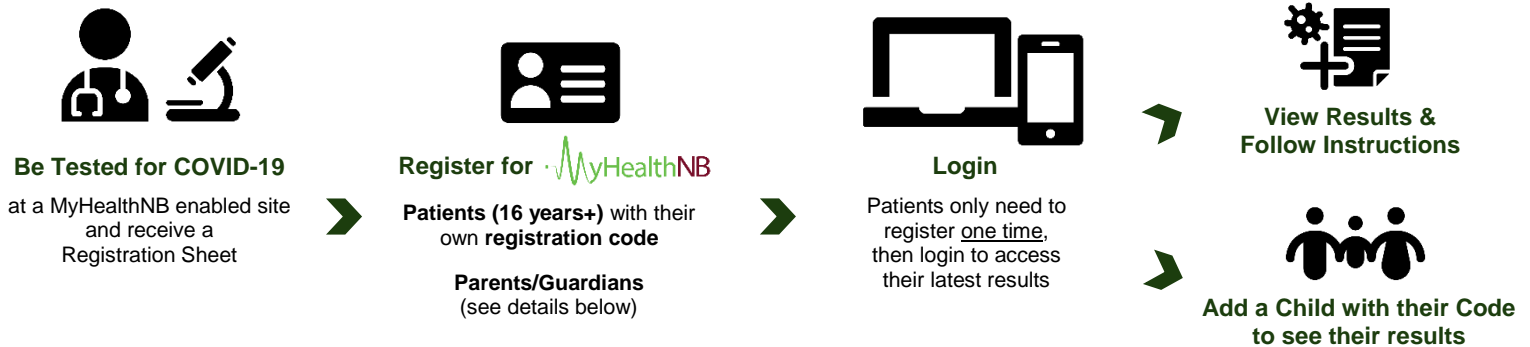


# ELIGIBLE PATIENTS CAN ACCESS THEIR COVID-19 TEST RESULTS ONLINE

And the results for their child (under 16 with NB Medicare)

First-time access to COVID-19 test results through [myhealth.gnb.ca](https://myhealth.gnb.ca) :



## Patient Information:

- **IMPORTANT!** Patients must provide their **NB Medicare or other provincial/federal Health Care Number** (OHIP, DND, etc.), when scheduling and/or presenting for COVID-19 testing to be able to register for a MyHealthNB account.
- Patients tested for COVID-19 at MyHealthNB enabled sites (i.e. Assessment Centres and Emergency Departments across the province) will be given a Registration Sheet with their name and registration code, to access their results online at [myhealth.gnb.ca](https://myhealth.gnb.ca).
- **Patients** can register for a MyHealthNB Account to view their own COVID-19 test results if they:
  - ✓ **NEW!** have a **Canadian Health Care** number (NB Medicare or other provincial/federal)
  - ✓ are at least **16** years of age
  - ✓ have a **personal email address** that will be used as their Username
  - ✓ were provided a Registration Code

Patients only need to register once to see all their COVID-19 test results. If they already have an account, they do not need to register again; they can login to see the latest test results.

- **Parents/Guardians** may access their child's COVID-19 test result online:  
NOTE: Child MUST be under 16 and have an NB Medicare Number
- Parent/Guardian will **Register** to create their own MyHealthNB account.
  - To register with a Health Card Number other than NB Medicare, a parent/guardian must have been tested and register using their own registration code
- **Login** to existing account, then add the child using their code and view their result.
- **NEW! Print** an official copy of a recent COVID-19 test result.

## Additional Support

- Patients are directed to call 1-844-462-8387 for technical support.
- If patients are not eligible or unable to access their result online, they will be called with their COVID-19 test result (usually within 48-72 hours).