



- **WHAT ARE WE DOING?**

As of January 1st, 2018, the Extra-Mural Program and Ambulance New Brunswick services will be delivered by a Part III Entity EM/ANB, managed by Medavie Health Services New Brunswick.

- **WILL THE EXTRA-MURAL PROGRAM BE PRIVATIZED?**

No. The Extra-Mural Program will remain a publicly funded, government service.

- **WHY IS THE GOVERNMENT MAKING THIS CHANGE?**

New Brunswick's senior population is expected to grow by 50% in the next 15 years. The current structure of the Extra-Mural Program will not be able to handle this increase.

We must shift the focus of health care provision from hospital-based acute inpatient care to the community. In order to have a sustainable health care system in New Brunswick, we need to start building capacity in the community so that our hospitals are prepared for the demographic demands over the next couple of decades.

- **WILL THE QUALITY OF CARE CHANGE?**

No. The current quality of care will remain in place, as well as care plans. There will be no change in the services patients currently receive from the Extra-Mural Program.

Extra-Mural Program staff will continue to be available 24/7. There will continue to be a quality assurance and quality improvement framework in place to monitor processes and outcomes.

Over time, we will see more integration of services which will allow more visits in homes and less visits to the Emergency rooms by EMP patients all without affecting the current quality of care.

- **WILL THERE BE AN IMPACT ON THE LANGUAGE OF SERVICE?**

EM/ANB will comply with the Official Languages Act. Services will continue to be offered in the language of choice of the client.

- **HOW CAN I GET MORE INFORMATION?**

Visit gnb.ca/primarycare or contact the Department of Health toll-free at **1-888-672-4611**.

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