STANDARD OPERATING PROCEDURE – TRANSPORTATION OF COVID-19 VACCINES: PFIZER BIONTECH AND MODERNA VACCINES

Subject: Redistribution of Pfizer BioNTech vaccine and Moderna vaccine

Approved By: [Signature]

Approval Date: March 5, 2021

Applies To: Vaccine Distribution Sites (VDS) receiving direct delivery of vaccine from the manufacturer and Transporters of vaccine

Introduction

Pfizer does not recommend redistribution of Pfizer BioNTech’s COVID-19 vaccine as part of regular operations because of increased risks to the vaccine. Moderna states that the Moderna COVID-19 vaccine should be shipped in the frozen state at -25°C to -15°C and should not be shipped or stored below -40°C. Understanding that redistribution may be required and encouraged by local regulatory authorities, both Pfizer BioNTech and Moderna have provided guidance to reduce the risks to the vaccine during redistribution at 2°C to 8°C.


Purpose

The purpose of this Standard Operating Procedure (SOP) is to outline a process for redistribution of the Pfizer BioNTech vaccine and the Moderna vaccine.

This SOP will provide guidelines for movement of the vaccine at 2 to 8°C. Vaccines are to be transported for use at a clinic site, not for long term storage at another facility; i.e. just in time use.

Potential redistribution example scenarios:
- Transport to long term care facilities (LTCF)
- Transport to an off-site or satellite clinic
- Transport to remote communities
- Transport to another site.
1. Process

Vaccines can lose their potency if exposed to temperatures outside the recommended temperature range for the specific product. Storage requirements for COVID vaccine products (ultra-low and frozen temperatures) are described below.

Staff at designated sites where vaccine is stored, i.e. hospital pharmacy sites or McKesson, are responsible for preparing vaccine into smaller portable packaging for redistribution.

Department of Health is responsible for identifying requirements to the Regional Health Authorities for redistribution such as shipping containers, temperature monitors, and packing guidelines that meet the cold storage requirements for the vaccine; and for ensuring appropriate transporters have been selected for redistribution of the vaccine. Department of Health is also responsible to ensure contingency plans are in place, i.e. in the event of inclement weather or vehicle breakdown.

The Department of Health should be contacted if exceptional circumstances arise that warrant a process not included in this standard operating procedure.

Planning Principles:
The following principles are to be used for planning by the Department of Health and the Regional Health Authorities before redistribution is considered. To see more information about current priority groups: [https://www2.gnb.ca/content/gnb/en/corporate/promo/covid-19/vaccine.html#strat](https://www2.gnb.ca/content/gnb/en/corporate/promo/covid-19/vaccine.html#strat)

1. **Secure Transportation:** To ensure that vaccine wastage is minimized, vaccine should only be moved in a frozen state in its original packaging. If fewer vaccines are required to be moved, then they should be transported at 2 and 8 degrees Celsius. (See details below)

2. **Integrity:** Vaccine should be transported for just in time use for planned clinics, not for secondary storage at another facility. The main supply of vaccine should be housed at regional hospital location or with McKesson.

3. **Accessibility:** Moving vaccine onward should be considered for all vaccines and across all priority groups in at all stages to ensure that citizens have access to vaccination clinics in all health zones at readily accessible clinic sites.

4. **Equity:** Vaccine should be distributed on a proportional basis as per determined vaccine allocation that would provide coverage for each of the four priority groups in Q1.

5. **Consolidation:** Consideration should be given to immunize on a location basis (i.e. vaccinate an entire facility at once), where applicable and supported from a logistical perspective (i.e. residents, workers and essential visitors in a single session - could be over two days if the vaccine storage and use guidelines are adhered to).

6. **Consistency:** Best practice encourages clients to receive the same vaccine for first and second dose where at all possible. Also, to minimize errors, clinic locations should only receive and administer one vaccine product on site at a time.

7. **Redistribution:** Vaccine uptake will be continuously monitored, and as such vaccine may be required to be redistributed across the province. (i.e. if a zone has low uptake, it may be distributed to another part of the province).
8. **Reduce Wastage:** Have back up waiting lists for additional vaccine recipients from the Q1 priority list in the event of no shows or extra doses, with final option to provide to those available in the area at the time.

### 1.1 Storage Requirements for COVID Vaccines


<table>
<thead>
<tr>
<th>Storage Condition</th>
<th>Pfizer-BioNTech</th>
<th>Moderna</th>
</tr>
</thead>
</table>
| Frozen Vials Prior to Use  | • Keep between -80°C to -60°C  
• Can be stored at -20°C to -15°C for two weeks.  
• Protected from Light, in the original packaging, until ready to use. | • Keep between -25°C to -15°C.  
• Protect from light.  
• Do not store on dry ice or below -40°C. |
| Thawed, unpunctured vials  | • Prior to dilution, the vaccine may be thawed and stored at +2°C to +8°C for up to 120 hours (5 days) or at room temperature (up to +25°C) no more than 2 hours.  
• During storage, minimize exposure to room light, and avoid exposure to direct sunlight and ultraviolet light.  
• Thawed vials can be handled in room light conditions.  
• Do not refreeze thawed vials. | • If not punctured, the vaccine should be thawed and stored at +2°C to 8°C for up to 30 days, or at +8°C to +25°C for up to 12 hours.  
• During storage, vials should be protected from light.  
• Do not refreeze thawed vials. |
| Thawed, punctured vials    | • After dilution, the vaccine should be stored between +2°C to +25°C and used within 6 hours from the time of dilution.  
• During storage, minimize exposure to room light, and avoid exposure to direct sunlight and ultraviolet light.  
• After dilution, the vaccine vials can be handled in room light conditions. | • The vaccine should be stored between +2°C to below +25°C and used within 6 hours from the time of first puncture.  
• During storage, vials should be protected from light. |

1.2 Guidelines for Redistribution

Pfizer BioNTech COVID-19 Vaccine

The Pfizer BioNTech COVID-19 vaccine can be moved in the ultra-frozen state using the thermal shipper and dry ice as per Pfizer’s guidelines. See https://www.cvdvaccine.ca/ for more information.

Note: Dry ice is a hazardous material and requires special handling.

Movement in ultra-frozen state

- Only full trays (195 vials per tray)
- Trays that arrive in frozen condition with 195 vials - which are kept closed - should not be at room temperature for longer than 5 minutes.
- Before repacking the vials into another thermal shipping container for transport, ensure the vials have been stored at -90 to -60°C (ULT freezer or Pfizer thermal shipper) before transferring to new container.
- If transporting in a container with dry ice, avoid direct contact of paperboard materials with dry ice. Vials should never be in direct contact with dry ice.
- Avoid liquid nitrogen as a coolant, which can damage the vials and stoppers.
- If vials are removed from frozen conditions, they should be transported at refrigeration temperatures (2-8 °C).

Movement at 2 to 8 degrees Celsius

- Vaccine can be transported as individual vials or full trays.
- Vaccine should be transported for just in time use for planned clinics, not for secondary storage at another facility.
- Care must be taken to minimize extra movement in the thawed state.
- Ensure that only the number of frozen doses of the vaccine needed for the clinic are removed from the storage unit to prevent unnecessary or accidental wastage.
- It is recommended that the vaccine is packed for delivery in the frozen state to be transported to the clinic site in an insulated container/cooler to be used for 2 to 8 degrees Celsius. See packing instructions.
- The vaccine cannot be transported at room temperature.
- Vials should be transported to ensure destination is reached before the manufacturer’s recommendation from Pfizer that states: Vials can be transported at this 2 to 8°C temperature for up to 12 hours.
- The transportation time should be included as part of the total allowable 120 hours of product stability at 2 to 8°C, even if the vaccine is frozen when placed in the cooler.
- Vials should not be exposed to repeated instances of transport. If transferred to a site once, it should not be moved again, only in exceptional circumstances.
Moderna COVID-19 Vaccine

The Moderna COVID-19 vaccine should be shipped in the frozen state at -25°C to -15°C. The manufacturer indicates that transport of the Moderna vaccine may occur under certain circumstances at 2°C to 8°C in which frozen state transport is not feasible.

Movement in the frozen state

- The vaccine must not be shipped or stored below -40°C
- The long-term storage condition for the vaccine is -20°C ± 5°C (i.e. -25º to -15ºC)
- Once a vial of the vaccine has been thawed, it may be kept at 2°C to 8°C for up to 30 days.
- Unopened vials may be stored between 8°C and 25°C for up to 12 hours, after which the product must be discarded, unless placed back in the fridge at 2°C to 8°C.
- A cumulative exposure up to 12 hours to temperatures between 8°C to less than or equal to 30°C is allowed.
- Once thawed, the product cannot be refrozen.

Movement at 2°C to 8°C

- The vaccine should be handled with care and protected as much as possible from shocks, drops, vibration, etc.
- The transport container should be labeled prominently with “Fragile: Handle with Care, Do Not Drop” cautionary statements.
- The transport containers must be secured (strapped/braced) when being transported to prevent unnecessary movement.
- The vaccine should always be transported in insulated containers.
- The transport container should be labeled prominently with cautionary statements that it contains vaccine and requires temperature control to prevent refreezing.
- Do not refreeze the vaccine during transport.
- The vaccine should be transported in the carton configuration wherever possible.
- The carton should be surrounded by dunnage (padding material) inside the container to minimize product/carton movement during transport.
- If transport must be conducted at the vial level, the vial should be placed in insulation and bubble wrap or similar padding to protect the product.
- Containers, cartons, and vials of the vaccine must be protected from being dropped.
- Any set of cartons/vials should not be subjected to repeat instances of transport. If a carton/vial has been on a transfer once, it should not be sent out again and instead used locally, even if the vial has not been in transit for the maximum allowable period. This is a precautionary measure since it will be difficult to keep track of the transportation time “used up” for any specific vial.
- Punctured vials should not be transported.
2. Recommendations for Onward transportation

Caution should be taken to minimize shaking or agitation of the vaccine during transportation.

2.1 Packing for Just in time Use

The Department of Health will provide, via Service New Brunswick distribution, insulated containers which are qualified to maintain 2 to 8°C use by the manufacturer, required packing materials such as gel packs and bubble wrap, and temperature monitoring devices such as temp tales to sites that require these, i.e. hospital pharmacies. Labels will be provided to document details: date and time removed from ultra-low or frozen temperature.

- Transport all vaccines in insulated containers capable of maintaining the vaccine at the required temperatures for the required duration for transportation and/or storage.
- Use a digital temperature monitoring device for all insulated containers used for transporting vaccines.
- If vaccine requires dilution (Pfizer vaccine), vials must be transported undiluted. Do not transport vials after dilution.
- For Pfizer, do not open the vial trays or remove vials until you are ready for thawing or use.
  - Closed-lid vial trays containing 195 vials from ultra-frozen storage (-80 to -60 °C) may be at room temperature (< 25°C) for up to 5 minutes for transfer between ultra-low temperature environments.
  - When you are ready to thaw or use the vaccine:
    - Open-lid vial trays or vial trays containing less than 195 vials removed from ultra-frozen storage (-80 to -60 °C) may be at room temperature for up to 3 minutes.
    - After vial trays are returned to frozen storage, following room temperature exposure, they must remain in frozen storage for at least 2 hours before they can be removed again.
    - Once an individual vial is removed from a vial tray at room temperature, it cannot be returned to frozen storage and should be thawed for use.
- Vials must be securely packed for transportation.
- Keep the vaccine vials upright and do not expose to light.
- Place in appropriate size box or tray; for example, box or tray the vaccine came in if available.
- Surround the vaccine with padding material (bubble wrap) to prevent movement.
- For smaller shipments, single vials should be bubble wrapped before placing in a box or pill bottle, using supplies that are already available.
- Do not allow vaccines to come in contact with frozen packs added to the cooler to maintain temperature.
- Insulated vaccine containers, such as Cryopak coolers, should be prepared as per manufacturer’s instructions.
- Label the date and time the vaccine is removed from frozen storage as the start time of the total hours outside the frozen state on labels and attach to the vial or box of vials where it is visible to receiver when cooler is unpacked.
- Vaccine should be handled with care and protected from shocks, drops, and vibration as much as possible.
2.2 How to Pack an Insulated Cooler

- Follow insulated container detailed packing instructions for packing the vaccine at 2 to 8°C.
- Insulated vaccine containers, such as Cryopak coolers, should be prepared as per manufacturer’s instructions. Payload refers to vaccine. See Appendix A.
- Insert a digital temperature monitoring device in the container. A device such as a temp tale or min- max thermometre must be used for transporting vaccines. See Appendix B Temp Tales I mini USB Pharma.
- Condition gel packs and the insulated container prior to use by:
  - Placing gel packs at 2 to 8°C in the fridge for 24 hours prior to use.
  - Store the insulated container at room temperature 24 hours prior to use.
- Clearly mark all insulated containers storing vaccines in a visible location with the following label: “VACCINES – FRAGILE- DO NOT DROP.

Safe transfer

Designated delivery sites will be notified with transporter information if vaccine will be picked up by a transporter. Coordination of date and time of pick up of the vaccine and estimated delivery time at receiving site must be done prior to clinic date. The Transporter Register COVID-19 Vaccines is used for confirmation and documentation of the transporter. See Appendix C.

2.3 Transportation to and arrival at clinic site

- Vaccine should be transported by designated persons aware of cold chain monitoring or couriers who specialize in cold chain transport.
- Vaccine should be handled with care and protected from shocks, drops, and vibration as much as possible.
- The container must be secured in the vehicle to prevent it from moving around.
- The temperature within the vehicle should not be outside room temperature 15°C to 20°C.
- Do not expose vaccines to extreme heat or cold during transport. Vaccines in insulated containers should be placed in the area of the vehicle that maintains room temperature; i.e. not the trunk of a car.

2.4 Receipt of the vaccine

The receiving site must:

- Designate the lead/alternate for the clinic site who will be an authorized receiver of the vaccine delivery. This individual should ensure that standard operating policies and procedures related to vaccine storage and handling are in place and are followed.
- Ensure that responsible staff are adequately trained and have knowledge of the requirements for vaccine storage and handling, product sensitivities, storage equipment, temperature monitoring devices, and inventory management procedures.
- Ensure that designated lead/ alternate(s):
  - Are available to receive and store vaccines when they are expected to arrive;
  - Never leave vaccines in a shipping container, unpacked or unattended;
  - Understand that vaccine deliveries require immediate attention;
- Upon arrival at the clinic site the staff person who receives the vaccine:
  - Immediately opens all of the transport containers and assess the digital temperature monitoring device(s).
o Confirms the digital temperature monitoring device(s) indicates that the cold chain was maintained between +2°C to +8°C during transport.
o Examines the shipment for evidence of damage and seek advice immediately if damaged. See below.
o Documents their name, the date and time of receipt of the vaccines and signs the Receipt of Vaccines Register Appendix D to acknowledge the receipt of the vaccines. If the vaccines were received at a refrigerated temperature (i.e., between 2°C to 8°C), document the amount of time remaining from cumulative refrigerated storage conditions (i.e., Pfizer = 5 days/120 hours; Moderna = 30 days).
o Ensures the number of doses of vaccine to be used immediately should be thawed at the clinic location according to the manufacturer specifications and the rest stored at 2 to 8°C prior to dilution if required.

- Once thawed, the vaccine cannot be refrozen.
- To avoid wastage, vaccines that cannot be used at the clinic site should be stored refrigerated at 2 to 8°C with a temperature monitoring device, min-max thermometer, with the overall storage time recorded and monitored to ensure use of the vaccine within the approved time.
- The cooler or Credo must be returned as per distributor’s instructions and recorded on the Receipt of Vaccines Register.

### 2.5 Temperature Excursions

When a temperature excursion occurs during transportation to a site, notify Regional Public Health immediately. See Appendix E for contact information.
During routine business hours:
Regional Public Health will advise the Department of Health (DOH) by contacting Serum Depot by phone (506-648-6473) and report the outcome via email to the Department of Health at DHVaccLog@GNB.CA using the following reporting format:

- **Subject:** Delivery Temp Excursion Report
  - Date of Incident
  - Vaccine Delivery Site (VDS) Location
  - Number of doses impacted by the excursion
  - Manufacturer recommendations
  - Wastage (number of doses or indicate no wastage)
  - Impact on local vaccination efforts

The DOH will contact:
- Pfizer: Contact Pfizer Customer Service at 1-833-829-2684 or CanadaCSVaccine@Pfizer.com.
- Moderna: Contact Innomar QA at 1-833-847-4270 or QA-GMP@innomar-strategies.com.
- The National Operating Centre to advise of the incident, resolution and any impact on provincial vaccination efforts.

During afterhours:
Regional Public Health will advise the Department of Health (DH) by contacting the COVID Executive Director on Call by phone Jeff McCarthy(506-476-1458) or Penny Higdon (506-647-1962 ) depending upon on call schedule and report the outcome via email to the Department of Health at DHVaccLog@GNB.CA using the above reporting format.
Resources

New Brunswick Immunization Program Guide Standard 3.4 – Vaccine Storage and Handling

National Vaccine Storage and Handling Guidelines for Immunization Providers, 2015

Pfizer-BioNTech Covid-19 Vaccine: https://www.cvdvaccine.ca/

Moderna Memorandum to Health Canada
3 Appendices

Appendix A- Packing Instructions Small

**TimeSaver 48 CN Small (TCP Part# FEPS00816)**

**Winter Packout Instructions**

<table>
<thead>
<tr>
<th>Step</th>
<th>Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Place (2) refrigerated gels at the bottom of the shipping container</td>
</tr>
<tr>
<td>2</td>
<td>Place product in payload box, using bubble wrap to fill void space. Proceed to place payload box on top of the aforementioned gels</td>
</tr>
<tr>
<td>3</td>
<td>Place (2) refrigerated gels, oriented vertically, on each side of the payload box (4 total). Place (1) refrigerated gel, also oriented vertically, on each end of the payload box.</td>
</tr>
<tr>
<td>4</td>
<td>Place (2) refrigerated gels on top of the payload box, using additional bubble wrap to fill void space.</td>
</tr>
<tr>
<td>5</td>
<td>Insert lid then close and seal box</td>
</tr>
</tbody>
</table>

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TimeSaver 48 CN Small (TCP Part# FEPS00816)
Summer Packout Instructions

Conditioning: Condition the refrigerated gels (CGB-1181) in a 5°C ± 3°C environment for a minimum of 24 hours. Condition the frozen gels (CGB-1181) in a -20°C ± 6°C environment for at least 24 hours until completely solid.

1- Place (1) refrigerated gels at the bottom of the shipping container

2- Place payload box on top of the gel

3- Place (2) refrigerated gels, oriented vertically, on each side of the payload box (4 total). Place (1) refrigerated gel, also oriented vertically, on each end of the payload box.

4- Place (1) refrigerated gel on top of the payload box. Proceed to stack (3) frozen gels on top of the refrigerated gel

5- Insert lid then close and seal box

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Intermediate Packout Instructions

<table>
<thead>
<tr>
<th>Step</th>
<th>Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Place (2) refrigerated gels at the bottom of the shipping container.</td>
</tr>
<tr>
<td>2</td>
<td>Place payload box on top of the gel.</td>
</tr>
<tr>
<td>3</td>
<td>Place (2) refrigerated gels, oriented vertically, on each side of the payload box (4 total). Place (1) refrigerated gel, also oriented vertically, on each end of the payload box.</td>
</tr>
<tr>
<td>4</td>
<td>Place (2) refrigerated gels on top of the payload box. Place (1) layer of Bubble Wrap on top of the gels.</td>
</tr>
<tr>
<td>5</td>
<td>Place (1) frozen gels on top of bubble wrap. Insert lid and seal box.</td>
</tr>
</tbody>
</table>

- Lid for Insulated Shipping Container
- (1) Frozen CGB-1181 Gel
- Bubble Wrap
- (2) Refrigerated CGB-1181 Gels on top
- (1) Refrigerated CGB-1181 Gel on each end
- (2) Refrigerated CGB-1181 Gels on each side
- (2) Refrigerated CGB-1181 Gels on the bottom
- Insulated Shipping Container
**Appendix A - Packing Instructions Medium**

**Timesaver 24 CN Medium (TCP Part# FEPS00709)**

**Winter Packout Instructions**

<table>
<thead>
<tr>
<th>Step</th>
<th>Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Place (2) refrigerated gels on the bottom of the insulated container</td>
</tr>
<tr>
<td>2.</td>
<td>Center payload on top of gels.</td>
</tr>
<tr>
<td>3.</td>
<td>Surround payload box with gels as shown in diagram</td>
</tr>
<tr>
<td>4.</td>
<td>Place (2) refrigerated gels on top of payload box. Proceed to place a layer of bubble wrap on top of gels and then place (2) more refrigerated gels on top thereafter</td>
</tr>
<tr>
<td>5.</td>
<td>Place EPS lid on top and seal box</td>
</tr>
</tbody>
</table>

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- EPS Lid: 18.5" x 16" x 2"
- (4) Refrigerated CGB-1181 gels on top
- (1) Refrigerated CGB-1181 gel on each end
- (3) Refrigerated CGB-1181 gels on each sides - (2) vertical and (1) horizontal
- (2) Refrigerated CGB-1181 gels on the bottom
- TCP Insulated Shipping Container
TimeSaver 24 CN Medium (TCP Part# FEPS00709)
Summer Packout Instructions

Conditioning: (10) CGB-1181 gel packs are refrigerated in a 5°C ± 3°C environment for a minimum of 24 hours. (4) CGB-1181 gel packs are frozen flat in a -20°C ± 3°C freezer for a min of 24 hrs. The insulated shipping containers are stored at room temperature (22°C ± 3°C) for a min of 24 hrs.

1- Place two (2) refrigerated gel packs on the bottom of the insulated container.

2- Center payload on top of gels.

3- Surround payload box with gels as shown in diagram.

4- Place (2) refrigerated gels on top of payload box. Proceed to place a layer of bubble wrap on top of gels and place (2) frozen gels on top thereafter.

5- Place EPS lid and seal box.

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Appendix B Temp Tales I mini USB Pharma

Plug & Play USB Data Logger - iMini USB PDF (cryopak.ca)
Appendix C - Transporter Register COVID-19 Vaccines

COVID19 VACCINE TRANSPORT REGISTER - HOSPITAL PHARMACY USE
REGISTRE DE TRANSPORT DES VACCINS COVID19 – À L'USAGE DES PHARMACIES
D'HÔPITAUX

HOSPITAL NAME/ NOM DE L'HÔPITAL: _______________________________

<table>
<thead>
<tr>
<th>Date y/m/d</th>
<th>Time Vaccine arrived / Heure d'arrivée du vaccin</th>
<th>Destination</th>
<th>Time picked up/ Temps ramassé</th>
<th>Name of transporter/ Nom du transporteur</th>
<th>Identification (employee card or drivers license number)/ Pièce d'identité (carte d'identité du travail ou numéro permis de conduire)</th>
<th>Pharmacy Staff signature/ Signature du personnel de la pharmacie</th>
<th>Credo cube return date and time/ Date et heure de retour du cube Credo</th>
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<tbody>
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# Appendix D: Receiver Register COVID-19 Vaccines

**VACCINE RECEIPT OF COVID19 VACCINE REGISTER – CLINIC SITE USE**  
**REGISTRE DE DES VACCINS COVID19 – À L’USAGE DES SITE CLINIQUE**

**CLINIC SITE / NOM DE:** ________________

<table>
<thead>
<tr>
<th>Date y/m/d</th>
<th>Time Vaccine arrived / Heure d’arrivée du vaccin</th>
<th>Document time on label vaccine started refrigerated storage at 2-8°C / Consigner le temps sur l’étiquette le début de l’entreposage réfrigéré du vaccin à une température entre 2 et 8 °C</th>
<th>Amount of time remaining from cumulative refrigerated storage condition at 2-8°C (i.e., Pfizer = 5 days/120 hours; Moderna = 30 days) / Temps qu’il reste à partir de la condition d’entreposage réfrigéré cumulative à une température entre 2 et 8 °C (Pfizer = 5 jours/120 heures; Moderna = 30 jours)</th>
<th>Note time vaccine started room temperature / Note on label (Pfizer= 2 hours; Moderna = Noter l’heure de début de la conservation du vaccin à la température ambiante. / Notez le temps que le vaccin a commencé à température ambiante Noter sur l’étiquette (Pfizer= 2 heures; Moderna : Une exposition cumulative)</th>
<th>Number of doses at room temperature / Nombre de doses conservées à la température ambiante</th>
<th>Clinic Lead Staff signature / Signature du personnel responsable de la clinique</th>
<th>Cooler or Credo cube return date and time / Date et heure de retour du cube Credo</th>
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Date:  
Time/Heure:  

Date:  
Time/Heure:  

Date:  
Time/Heure:  


Appendix E: Public Health Communicable Disease Team Contact List

Contact information for the RHA Public Health Offices is listed below and is also available on the Office of the Chief Medical Officer of Health’s website:
https://www2.gnb.ca/content/gnb/en/departments/ocmoh/healthy_people/content/public_health_clinics.html

<table>
<thead>
<tr>
<th>Department of Public Safety Public Health Inspectors</th>
<th>Regional Health Authority Public Health Nurses</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Central Region</strong></td>
<td><strong>Zone 3</strong></td>
</tr>
<tr>
<td>Fredericton (Regular hours):</td>
<td>Fredericton (Regular hours):</td>
</tr>
<tr>
<td>Main office (506) 453-2830</td>
<td>Main office (506) 453-5200</td>
</tr>
<tr>
<td>Communicable Disease Line (506) 444-5905</td>
<td>Communicable Disease Line (506) 444-5905</td>
</tr>
<tr>
<td><strong>Central Region After Hours Emergency Number 1-506-453-8128</strong></td>
<td></td>
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<tr>
<td><strong>South Region</strong></td>
<td><strong>Zone 2</strong></td>
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<tr>
<td>Saint John (Regular hours):</td>
<td>Saint John (Regular hours):</td>
</tr>
<tr>
<td>Main office (506) 658-3022</td>
<td>Main office (506) 658-2454</td>
</tr>
<tr>
<td>Communicable Disease Line (506) 658-5188</td>
<td>Communicable Disease Line (506) 658-5188</td>
</tr>
<tr>
<td><strong>South Region After Hours Emergency Number 1-506-658-2764</strong></td>
<td></td>
</tr>
<tr>
<td><strong>East Region</strong></td>
<td><strong>Zone 1</strong></td>
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<tr>
<td>Moncton (Regular hours):</td>
<td>Moncton (Regular hours):</td>
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<tr>
<td>Main office (506) 856-2814</td>
<td>Main office (506) 856-2401</td>
</tr>
<tr>
<td>Communicable Disease Line (506) 856-3220</td>
<td>Communicable Disease Line (506) 856-3220</td>
</tr>
<tr>
<td>Zone 7</td>
<td>Miramichi (Regular hours):</td>
</tr>
<tr>
<td>Edmundston (Regular hours):</td>
<td>Main office (506) 778-6756</td>
</tr>
<tr>
<td>Main office (506) 737-4400</td>
<td>Communicable Disease Line (506) 778-6104</td>
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<td><strong>East Region After Hours Emergency Number 1-506-856-2004</strong></td>
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<tr>
<td><strong>North Region</strong></td>
<td><strong>Zone 4</strong></td>
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<tr>
<td>Edmundston (Regular hours):</td>
<td>Edmundston (Regular hours):</td>
</tr>
<tr>
<td>Main office (506) 737-4400</td>
<td>Main office (506) 735-2065</td>
</tr>
<tr>
<td>Campbellton (Regular hours):</td>
<td>Communicable Disease Line: (506) 735-2626</td>
</tr>
<tr>
<td>Main office (506) 789-2549</td>
<td><strong>Zone 5</strong></td>
</tr>
<tr>
<td>Bathurst (Regular hours):</td>
<td>Campbellton (Regular hours):</td>
</tr>
<tr>
<td>Main office (506) 549-5550</td>
<td>Main office phone number: (506) 789-2266</td>
</tr>
<tr>
<td><strong>North Region After Hours Emergency Number 1-506-789-2428</strong></td>
<td>Communicable Disease Line (506) 790-4769</td>
</tr>
</tbody>
</table>

**Note:** Regular hours are 8:15 am - 4:30 pm Monday-Friday.

The after-hours emergency number is to report notifiable diseases after 4:30 pm on weekdays and on the weekends and holidays. The pager is intended for emergency reporting only and users are asked to keep the after-hours pager number confidential within the facility (only for operators and staff).

March 5, 2021  Public Health New Brunswick  Page 18 of 18