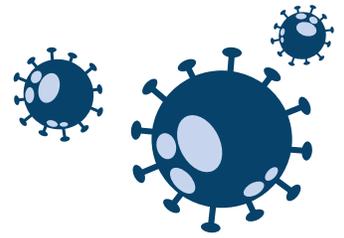


Travel Registration information for residents of Campobello Island



Why are travellers required to register?

This is about supporting public health. The information collected is critical to assess public health risks, will help with contact tracing in the event of outbreaks and lead to a better understanding about how community members travel for work, medical care, child care and essential goods and services.

Who needs to register?

Anyone who travels into New Brunswick from outside the Atlantic Provinces must register at www.gnb.ca/travelregistration. That includes those travelling through or from the United States, and those who travel into the United States and back into New Brunswick. Travellers must obtain their confirmation of travel registration before entering New Brunswick. Travellers crossing the border must also continue to satisfy any requirements of Canada Border Services Agency (CBSA) for entry into Canada.

Do residents of Campobello Island who travel into or through Maine also need to register?

Yes. We understand how important it is for the residents of Campobello Island to access goods and services, and we are committed to working with the community to keep everyone safe, particularly considering the rapidly rising risks of COVID in Maine. Travellers crossing the border must also continue to satisfy any requirements of Canada Border Services Agency (CBSA) for entry into Canada.

Will CBSA be checking for provincial registrations?

The Province has not asked CBSA to assist us in checking for registrations. Provincial spot checks may take place at different places along the Canada-US border in the future.

Who can apply for a frequent-use pass?

Multi-use passes are available for individuals who frequently travel back and forth for work, medical appointments or for custody or child care. Additional multi-day passes to support the community needs for work, medical care, child care and essential goods and services may be implemented as information is gained.

How quickly are registrations approved?

We are taking steps to ensure that the residents of Campobello Island who register to travel get rapid responses. Right now the turnaround is two business days; many are approved in minutes.

Online registration for through travel between Campobello Island and either St. Stephen or/and Milltown (as well as the same trip in the opposite direction) are approved by the NB Travel Registration Team. Online registrations for multi-use passes for travel related to work, medical or to facilitate child care and/or child custody are auto-approved.

For all other travel, travellers can pick "Other" and then state the reason for entry in the online registration system and it will be approved within 48 hours. As we gather travel information, we have started steps to add multi-day passes in the future.

Residents can also register by phone. When callers identify themselves as residents of Campobello Island, staff will process the registration while callers are on the phone. Call toll free 1-833-948-2800 Monday to Friday from 8 a.m. to 8 p.m. Atlantic and Saturday and Sunday from 10 a.m. to 2 p.m. Atlantic, except for holidays.

Could the Government of New Brunswick access traveller information from CBSA?

Currently, we are unable to get detailed information from CBSA. The information we get from CBSA does not show us which persons are travelling, for what purpose and how often. For all other travellers entering New Brunswick from outside the Atlantic bubble within Canada, this information is collected. The information collected through the New Brunswick Travel Registration Program is critical to assessing public health risks and has already been used to help with contact tracing in outbreaks and will contribute to informed decisions about what supports the community needs for work, medical care, child care and essential goods and services.