Integrated Service Delivery for Children and Youth

Providing…

• timely access to needed services
• child, youth and family-centred approaches
• school and community-based strategies
• interprofessional team collaboration
• strength-based strategies
• shared and integrated services
• effective use of departmental and community resources
• active family and youth engagement

A new approach to the delivery of service…

• the right service
  • the right intensity
  • the right time

Integrated Service Delivery (ISD) for Children and Youth

Fostering the positive growth and development of children and youth

Program Information for Service Providers
Collaboration and Support
Child and Youth Development (CYD) team members work alongside community organizations and individuals who are committed to making a positive difference in the lives of children, youth and their families. This may include partnerships with other government departments, police services, non-governmental agencies, charities, and early childhood service providers. Activities may include providing consultation services, collaborating on plans for helping children and youth and working together to assist families in accessing needed supports. In the schools, Child and Youth Development (CYD) team members work together closely with the school-based Student Services Teams to provide entry points for accessing ISD services.

Contacting your regional Child and Youth Development (CYD) team
You can contact your regional Child and Youth Development (CYD) team directly or through your local school principal and Student Services Team. The enclosed card includes the contact information for your local Child and Youth Development (CYD) team. Additional information about Integrated Service Delivery can be found at www.gnb.ca/mentalhealth and on the website of School District 9 at web.nbed.nb.ca/fs/district09.

What is Integrated Service Delivery (ISD)?
Integrated Service Delivery is made possible through the collaboration of four government departments – Education and Early Childhood Development (and School District 9), Social Development, Health (Addiction and Mental Health Services of the Vitalité and Horizon Regional Health Authorities), and Public Safety. These services address the needs of children and youth up to the age of 21 who have emotional and behavioural concerns. Integrated Service Delivery is intended to provide timely assessment and treatment services in order to foster the positive growth and development of children and youth. Services are provided in the schools and in the community. They are accessible to children, youth and parents. Requests for services can be made by a child or youth, a family member or a service provider in the community, with the parents’ consent.

What are Child and Youth Development (CYD) teams?
Child and Youth Development (CYD) teams are responsible for the delivery of principal integrated services. They are made up of school psychologists and social workers, clinical coordinators and behaviour mentors. Team members offer support, encouragement and services to children, youth and their families in the schools and in the community.

What can children, youth, and families expect from CYD teams?
• To be heard.
• To be understood.
• To be linked with helpful services.
• To be included in the decision-making process.
• To receive support and treatment tailored to their specific needs.

Our Partners
Mental Health Services
(Acadian Peninsula and Alnwick region)
Tracadie-Sheila: Tel.: 394-3760
Shippagan: Tel.: 336-3367
Caraquet: Tel.: 726-2030
Néguac: Tel.: 778-6111

Addiction Services
Tracadie-Sheila: Tel.: 394-3615
Miramichi: Tel.: 623-3375

Social Development
Acadian Peninsula: Tel.: 1-866-441-4149
Miramichi: Tel.: 778-6111

Our Partners
First Nation: Tel.: 776-1249
Tel.: 1-800-442-9799

School District 9
Tel.: 394-3400
Fax.: 394-3455