

Be informed



The Office of Workers' Advocates

provides information, advice and direct representation to injured workers or their dependants who want to discuss or dispute any decisions made in relation to their claim for workers' compensation, with the goal to provide a fair and reasonable opportunity to resolve issues that may arise with respect to work claims.

Workers' advocates review and investigate complaints; inform clients of options available; and represent clients at appeals tribunal hearings if required.

Services provided

- Explaining decisions by WorkSafeNB (formerly known as the Workplace Health, Safety and Compensation Commission).
- Identifying the need for additional information and the process for obtaining it.
- Explaining options for representation.
- Representing the client on review by WorkSafeNB or before the appeals tribunal
- Assisting with applications for reconsideration of unsuccessful appeals tribunal decisions.
- Explaining options pursuant to unsuccessful appeals tribunal hearings.

These services are free.

For more information, contact the advocate nearest you.

Contact information

Post-Secondary Education, Training and Labour

www.gnb.ca/labour

email: dpetlinfo@gnb.ca

telephone: (506) 453-2597

Fredericton

Monday to Friday: 8:15 AM – 4:30 PM

telephone: (506) 453-3247

fax: (506) 453-3990

Chestnut Complex: POB 6000, Fredericton NB E3B 5H1

Bathurst Regional Office

Monday to Friday: 8:15 AM – 4:30 PM

toll free: 1 800 646-7344

telephone: (506) 549-5361

fax: (506) 549-5351

Harbourview Place: POB 5001, Bathurst NB E2A 3Z9

Dieppe Regional Office

Monday to Friday: 8:15 AM – 4:30 PM

telephone: (506) 856-3941

fax: (506) 869-6608

Place 1604: 200 Champlain Street, Dieppe NB E1A 1P1

Edmundston Regional Office

Monday to Friday: 8:15 AM – 4:30 PM

telephone: (506) 735-2082

fax: (506) 735-2558

Carrefour Assomption: POB 5001, Edmundston NB E3V 3L3

Miramichi Regional Office

Monday to Friday: 8:15 AM – 4:30 PM

telephone: (506) 624-2125

fax: (506) 624-5482

152 Pleasant Street, Miramichi NB E1V 1Y1

Saint John Regional Office

Monday to Friday: 8:15 AM – 4:30 PM

telephone: (506) 658-2472

fax: (506) 658-3075

POB 5001, Saint John NB E2L 4Y9