# Rural and Regional Public Transportation in Ottawa

Pat Scrimgeour OC Transpo City of Ottawa June 13, 2012



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### **Ottawa and OC Transpo**

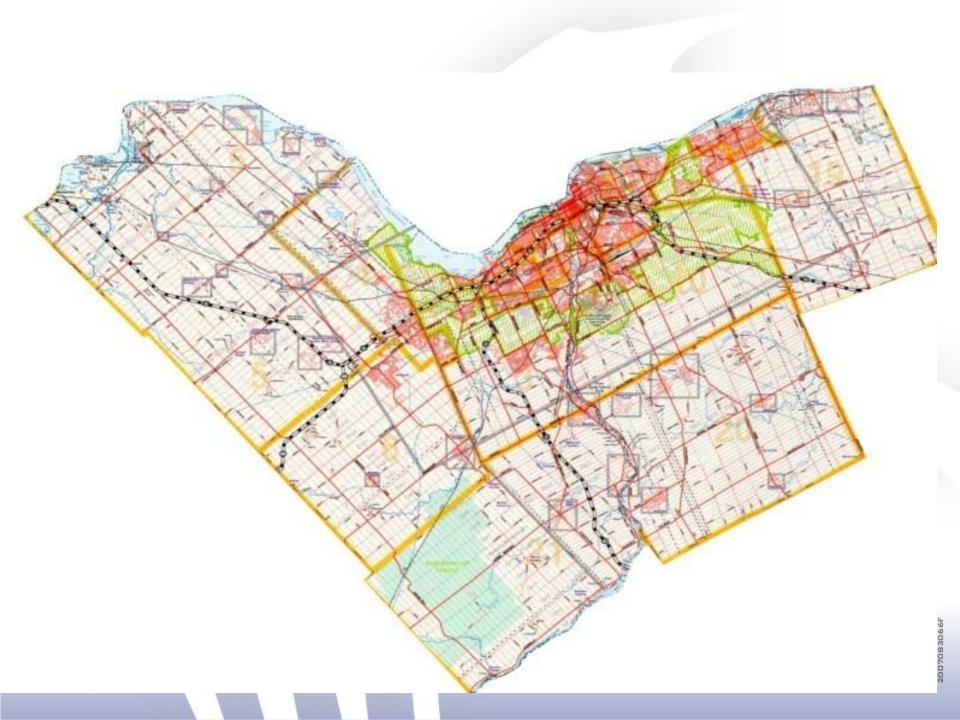
- Ottawa population 920,000
- CMA population 1.2 million, including Gatineau
- OC Transpo annual ridership 104 million in 2011
  - 25% share of all travel City-wide in the morning
  - 50% share of all travel into downtown in the morning
  - 40% share of all travel into downtown all-day
- Operating budget \$329 million
- Funded 50% from fares, 45% from property taxes, 5% from provincial gas tax



#### **Ottawa in Context**

- Ottawa is a single-tier municipality with a large rural component
- Urban area has 87% of the population in one-sixth of the area of the City
- Gatineau, Québec, is right across the river
- Commuter travel from towns outside Ottawa
- Frequent intercity connections with Montréal and Toronto





### **Integration and Connections**

- Between rural and urban areas
- With our neighbouring transit agency, the Société de transport de l'Outaouais
- With rural/regional commuter bus services
- With bicycles
- With automobiles
- With intercity transportation
- Building our new light rail line



#### **Rural and Regional Public Transportation**

- OC Transpo operates
  - Express commuter services
  - Park and ride lots in suburban areas
  - Shoppers' services
  - Para Transpo service for customers with disabilities
- City of Ottawa provides funding towards
  - Taxi vouchers for Para Transpo registrants
  - Transportation services provided by community agencies

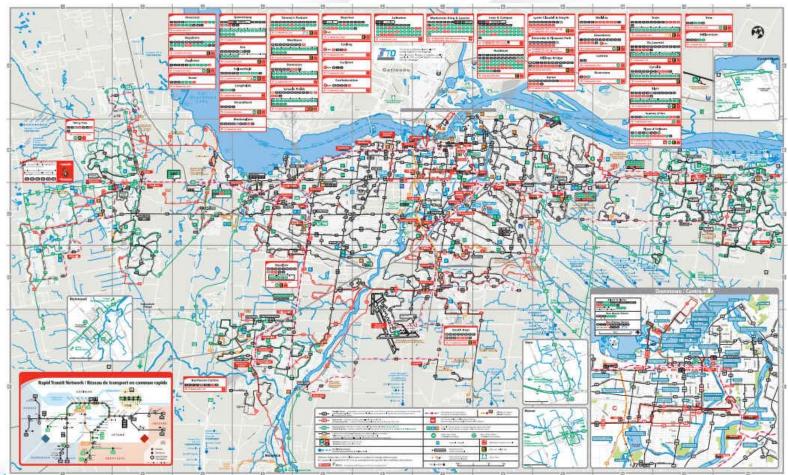


#### **Rural and Regional Public Transportation**

- Adjacent municipalities
  - Some fund contracted commuter bus service
- Private bus companies
  - Some commuter bus services
- Province of Ontario
  - Gas tax funding for municipalities with transit service
  - Some Ministry of Health funding for medically-related transportation

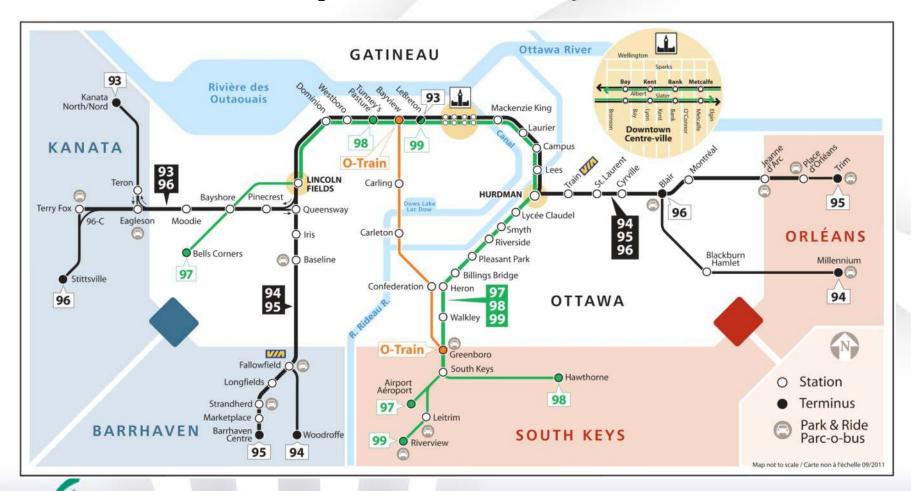


### **Urban Transit System**





### **Rapid Transit System**



tawa





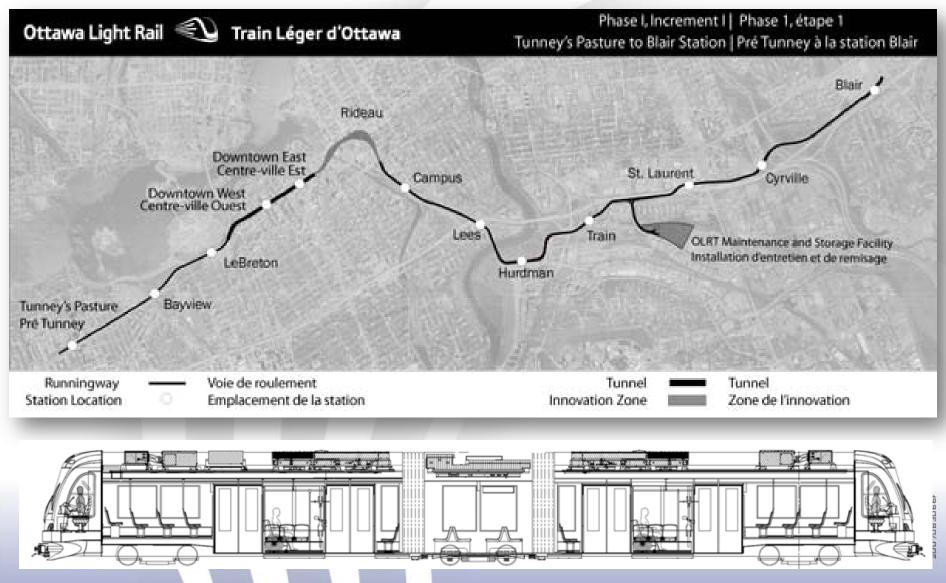








# **New Light Rail Line**















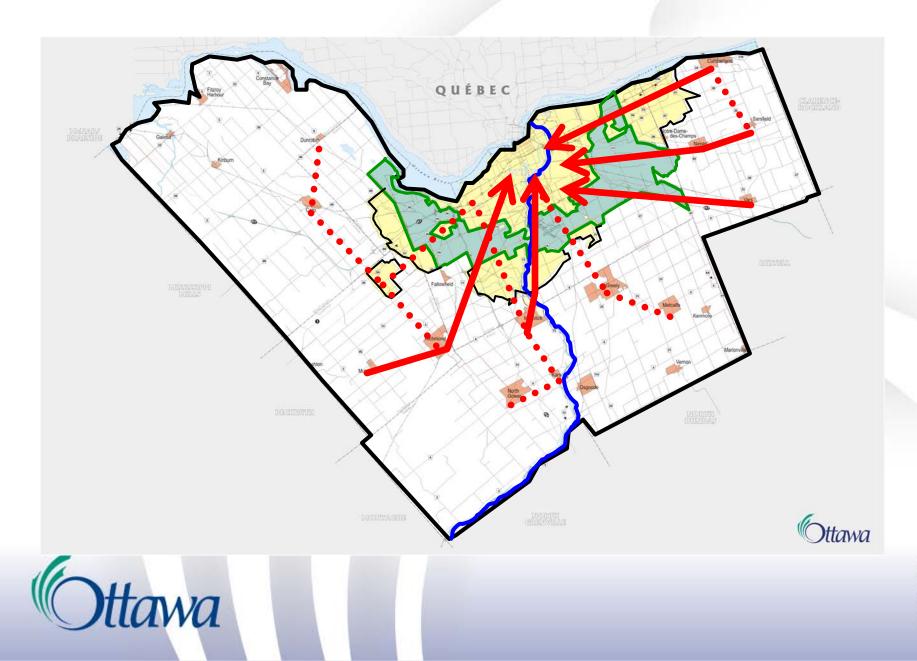




### **Rural Transit Service**

- Commuter bus service in morning and afternoon peak periods from larger rural villages
- Six routes serving 11 villages; two to four trips on each route
- Used for approximately 800 customer-trips each day
- All service fully-accessible since 2011





### **Rural Transit Service**

- All-day local service to rural villages operated in 2002-03, but was removed because of low ridership
- Once-a-week shoppers' routes introduced in 2012 on four new routes (plus one continuing)
- Intended to improve mobility for seniors and people with disabilities
- All service fully-accessible



### **Rural Para Transpo Service**

- Door-to-door service for people with disabilities
- Available from all rural areas to all urban areas
- No rural-rural trips and no trips to/from outside Ottawa
- Flat fare of \$8.25 per trip (funded 95% from property taxes)



### **Taxi Service**

- City regulates taxis in most parts of the City
- 173 of fleet of 1174 taxis are accessible
- Accessible cabs must accept calls from people with disabilities in all rural areas
- City offers discounted taxi coupons to Para Transpo registrants – used to pay some or all of meter rate
- A book with \$40 worth of coupons is sold for \$24



### **Rural/Regional Partners – Municipal**

- City of Clarence-Rockland from Rockland, Bourget
- Transit Eastern Ontario from Casselman, Limoges
- Township of Russell from Embrun, Russell
- Lanark Community Transit from Carleton Place
- Funded differently in each municipality
- Primarily from fare revenue and provincial gas tax revenue



### **Rural/Regional Partners – Private**

- Delaney Bus Lines from Cornwall, Finch, Alexandria
- Greyhound Canada from Montréal
- Howard Bus Service from Merrickville
- Kemptville Transportation Services from Kemptville
- Leduc Bus Lines from Hawkesbury
- South Mountain Stagecoach/Transit from Inkerman
- Transport Thom from Arnprior, Pakenham, Perth
- Wubs Transit *from Chesterville*



### **Rural/Regional Partners**



### **Rural/Regional Partners**

- Together, the 12 services carry about 1000 customertrips each day
- Access to Transitway available
- Fare integration with OC Transpo available
- Information support available
- Different agencies/companies use our support in different ways
- Arrangements will change with light rail



### Access to Transitway

- Agreement is with operator of buses (usually private company or contractor)
- Drivers (or lead trainers) trained staff
- Insurance requirements
- Some operational restrictions
- No charge to Rural Partners





## Fare Integration

- Agreement is with contracting agency or private operator
- Allows transfers to non-downtown points away from the Transitway
- Allows evening and weekend trips from park and ride lots
- OC Transpo prints monthly passes in OC Transpo format, marked for Rural Partner service
- Sold by Rural Partner to its customers at its prices
- Recognized as regular OC Transpo fare with no additional charge to customers
- Small charge to Rural Partner per pass
- No integration for single-ride or single-day fares



### **Information Support**

- Timetables are posted on octranspo.com
- Public timetables are printed and distributed along with OC Transpo timetables
- Agency/operator contact information and route are printed on OC Transpo system map
- Stops are marked at Transitway stations
- No charge to Rural Partners





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# **Benefits of Support**

- For the City of Ottawa
  - Encourages choice of public transportation
  - Reduces number of cars on Ottawa roads and streets and in park and ride lots
  - Reduces number of external customers (i.e., those who do not pay Ottawa property taxes) on OC Transpo services
  - Retains capacity for Ottawa residents
- For customers
  - Faster service with Transitway
  - Easy connections to major destinations and to OC Transpo service
  - Single transaction for complete public transit solution
  - Full access to OC Transpo system for midday, evening, and weekend trips



# **City Funding to Community Agencies**

- Western Ottawa Community Resource Centre, Rural Ottawa South Support Services, Eastern Ottawa Resource Centre
- Approximately \$700,000 per year previously devoted to Para Transpo service redirected to community support service agencies
- Agencies expanded their transportation services for seniors and adults with disabilities
- Can provide trips more economically than Para Transpo
- Can provide trips to destinations outside Ottawa such as hospitals in adjacent municipalities



### Conclusion

- Public transportation services in rural parts of Ottawa and connecting with adjacent areas is provided in a number of ways
- Some are provided directly by the City, some are funded by the City, and some are provided entirely independently
- All integrate to create a very effective system



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