

Rural and Regional Public Transportation in Ottawa

Pat Scrimgeour
OC Transpo
City of Ottawa
June 13, 2012

Ottawa and OC Transpo

- Ottawa population 920,000
- CMA population 1.2 million, including Gatineau
- OC Transpo annual ridership 104 million in 2011
 - 25% share of all travel City-wide in the morning
 - 50% share of all travel into downtown in the morning
 - 40% share of all travel into downtown all-day
- Operating budget \$329 million
- Funded 50% from fares, 45% from property taxes, 5% from provincial gas tax

Ottawa in Context

- Ottawa is a single-tier municipality with a large rural component
- Urban area has 87% of the population in one-sixth of the area of the City
- Gatineau, Québec, is right across the river
- Commuter travel from towns outside Ottawa
- Frequent intercity connections with Montréal and Toronto



Integration and Connections

- Between rural and urban areas
- With our neighbouring transit agency, the Société de transport de l'Outaouais
- With rural/regional commuter bus services
- With bicycles
- With automobiles
- With intercity transportation
- Building our new light rail line

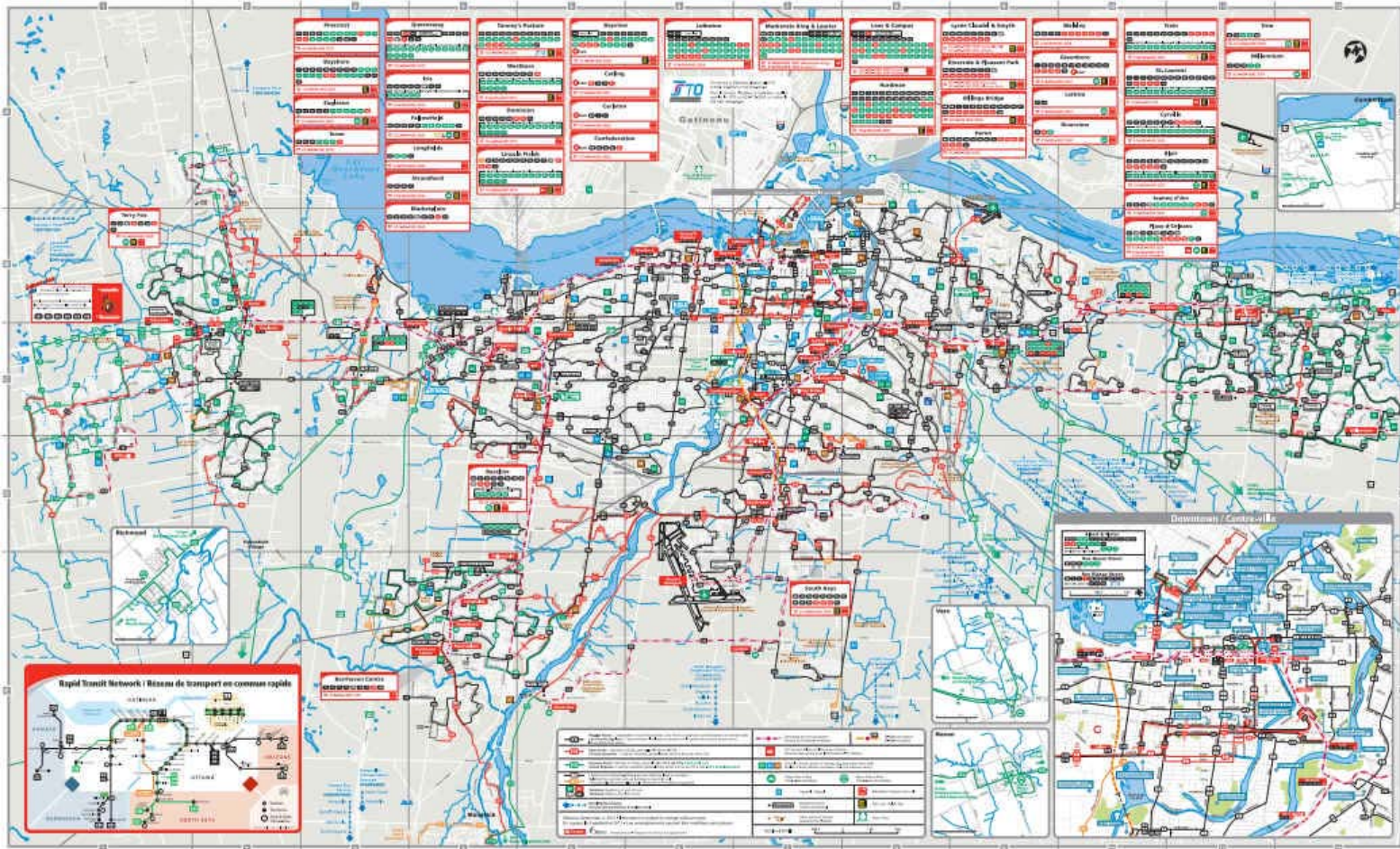
Rural and Regional Public Transportation

- OC Transpo operates
 - Express commuter services
 - Park and ride lots in suburban areas
 - Shoppers' services
 - Para Transpo service for customers with disabilities
- City of Ottawa provides funding towards
 - Taxi vouchers for Para Transpo registrants
 - Transportation services provided by community agencies

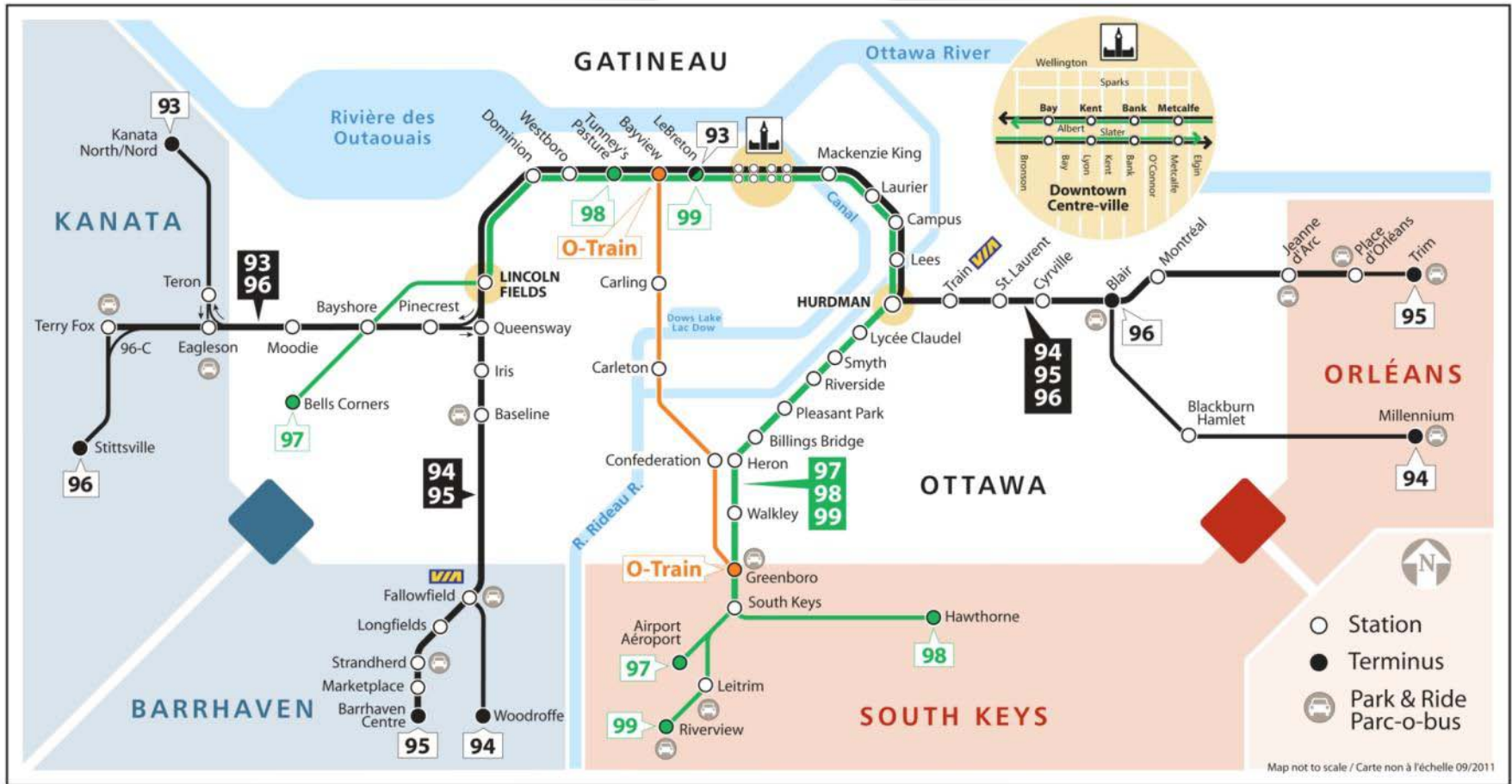
Rural and Regional Public Transportation

- Adjacent municipalities
 - Some fund contracted commuter bus service
- Private bus companies
 - Some commuter bus services
- Province of Ontario
 - Gas tax funding for municipalities with transit service
 - Some Ministry of Health funding for medically-related transportation

Urban Transit System



Rapid Transit System





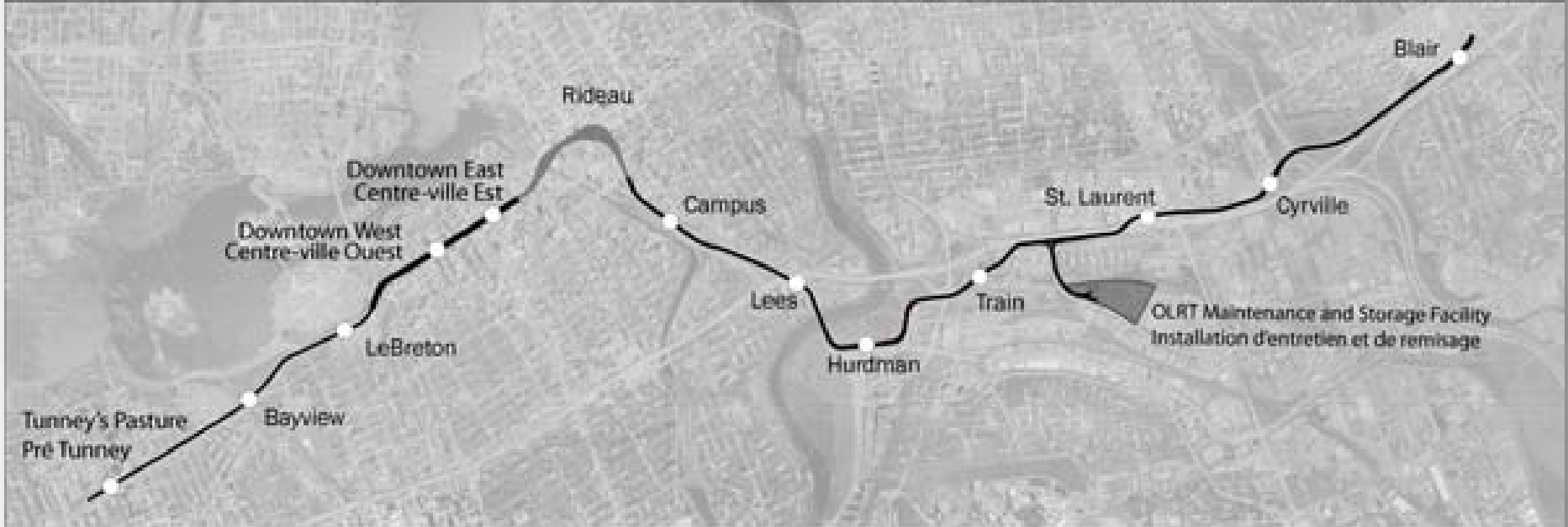
 Ottawa



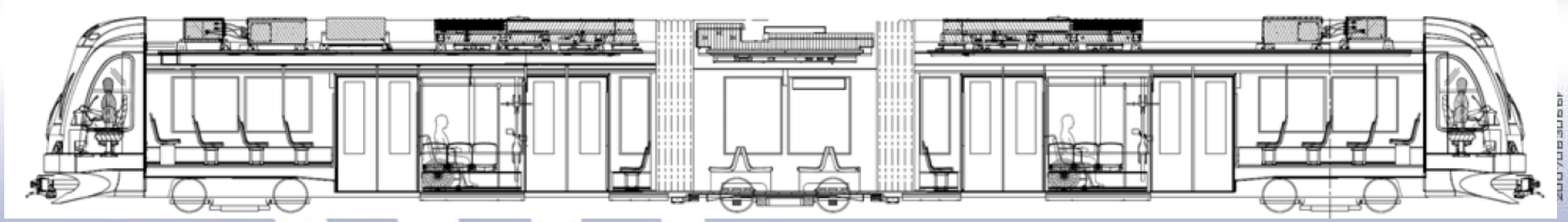
New Light Rail Line

Ottawa Light Rail  Train Léger d'Ottawa

Phase I, Increment I | Phase 1, étape 1
Tunney's Pasture to Blair Station | Pré Tunney à la station Blair



Runningway		Voie de roulement		Tunnel	
Station Location		Emplacement de la station		Innovation Zone	



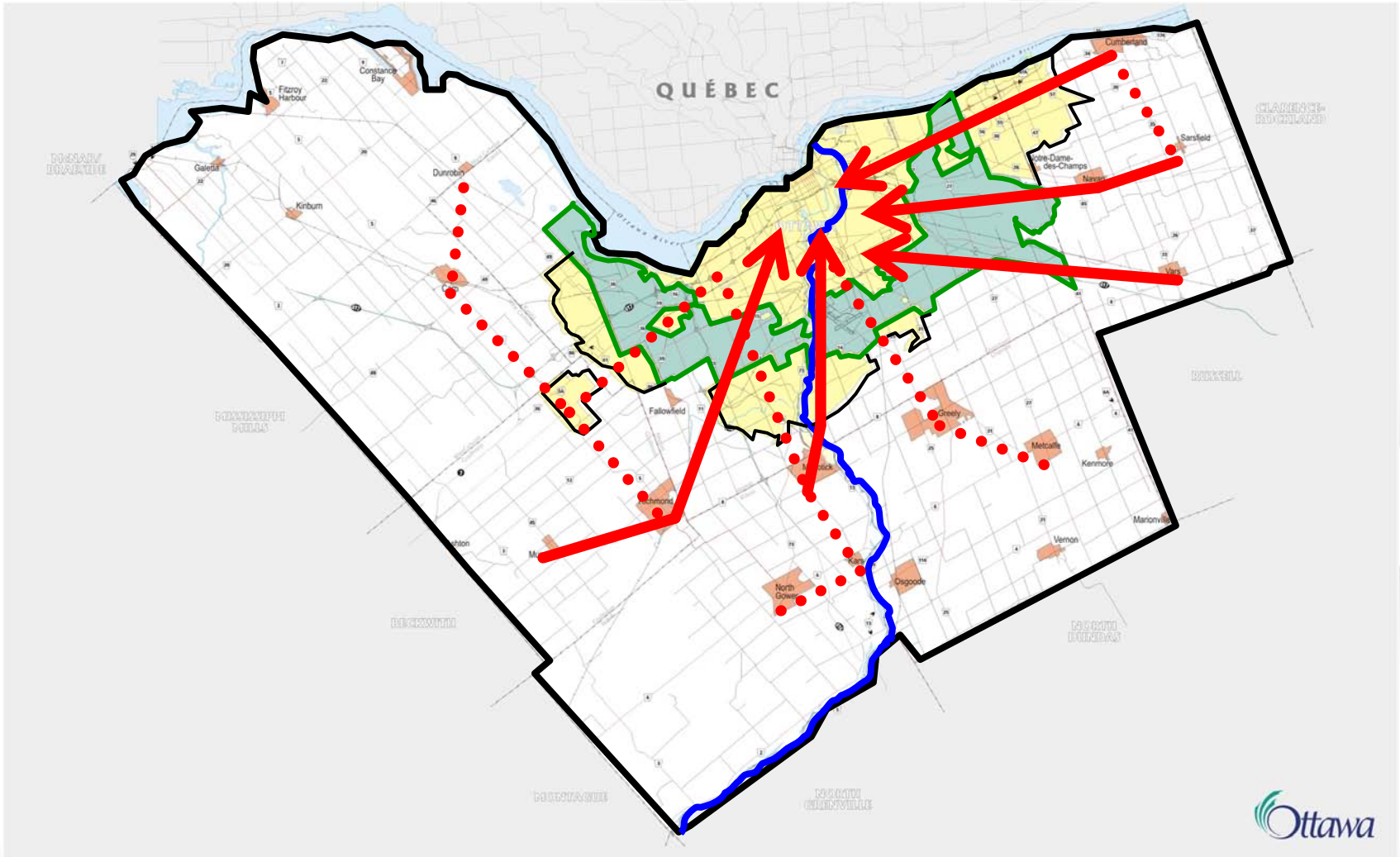


 Ottawa



Rural Transit Service

- Commuter bus service in morning and afternoon peak periods from larger rural villages
- Six routes serving 11 villages; two to four trips on each route
- Used for approximately 800 customer-trips each day
- All service fully-accessible since 2011



Rural Transit Service

- All-day local service to rural villages operated in 2002-03, but was removed because of low ridership
- Once-a-week shoppers' routes introduced in 2012 on four new routes (plus one continuing)
- Intended to improve mobility for seniors and people with disabilities
- All service fully-accessible

Rural Para Transpo Service

- Door-to-door service for people with disabilities
- Available from all rural areas to all urban areas
- No rural-rural trips and no trips to/from outside Ottawa
- Flat fare of \$8.25 per trip (funded 95% from property taxes)

Taxi Service

- City regulates taxis in most parts of the City
- 173 of fleet of 1174 taxis are accessible
- Accessible cabs must accept calls from people with disabilities in all rural areas
- City offers discounted taxi coupons to Para Transpo registrants – used to pay some or all of meter rate
- A book with \$40 worth of coupons is sold for \$24

Rural/Regional Partners – Municipal

- City of Clarence-Rockland – *from Rockland, Bourget*
- Transit Eastern Ontario – *from Casselman, Limoges*
- Township of Russell – *from Embrun, Russell*
- Lanark Community Transit – *from Carleton Place*

- Funded differently in each municipality
- Primarily from fare revenue and provincial gas tax revenue

Rural/Regional Partners – Private

- Delaney Bus Lines – *from Cornwall, Finch, Alexandria*
- Greyhound Canada – *from Montréal*
- Howard Bus Service – *from Merrickville*
- Kemptville Transportation Services – *from Kemptville*
- Leduc Bus Lines – *from Hawkesbury*
- South Mountain Stagecoach/Transit – *from Inkerman*
- Transport Thom – *from Arnprior, Pakenham, Perth*
- Wubs Transit – *from Chesterville*

Rural/Regional Partners



Rural/Regional Partners

- Together, the 12 services carry about 1000 customer-trips each day
- Access to Transitway available
- Fare integration with OC Transpo available
- Information support available
- Different agencies/companies use our support in different ways
- Arrangements will change with light rail

Access to Transitway

- Agreement is with operator of buses (usually private company or contractor)
- Drivers (or lead trainers) trained staff
- Insurance requirements
- Some operational restrictions
- No charge to Rural Partners



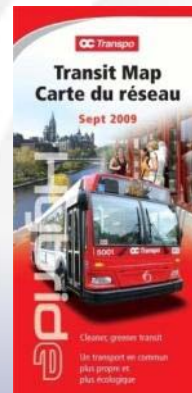
Fare Integration

- Agreement is with contracting agency or private operator
- Allows transfers to non-downtown points away from the Transitway
- Allows evening and weekend trips from park and ride lots
- OC Transpo prints monthly passes in OC Transpo format, marked for Rural Partner service
- Sold by Rural Partner to its customers at its prices
- Recognized as regular OC Transpo fare with no additional charge to customers
- Small charge to Rural Partner per pass
- No integration for single-ride or single-day fares



Information Support

- Timetables are posted on octranspo.com
- Public timetables are printed and distributed along with OC Transpo timetables
- Agency/operator contact information and route are printed on OC Transpo system map
- Stops are marked at Transitway stations
- No charge to Rural Partners



530 CLARENCE-ROCKLAND / OTTAWA-GATINEAU

Clarence-Rockland

Effective: May 4, 2009
En vigueur le 4 mai 2009

MONDAY - FRIDAY / LUNDI - VENDREDI

Direction: **OTTAWA** (A) **CLARENCE** (B)

Station	A	B	A	B	A	B
Clarence Station	6:30	6:45	6:30	6:45	6:30	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45

OTTAWA - CLARENCE

Station	A	B	A	B	A	B
Clarence Station	6:30	6:45	6:30	6:45	6:30	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45

CLARENCE - OTTAWA

Station	A	B	A	B	A	B
Clarence Station	6:30	6:45	6:30	6:45	6:30	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45
Clarence Station	6:45	6:45	6:30	6:30	6:45	6:45



Benefits of Support

- For the City of Ottawa
 - Encourages choice of public transportation
 - Reduces number of cars on Ottawa roads and streets and in park and ride lots
 - Reduces number of external customers (i.e., those who do not pay Ottawa property taxes) on OC Transpo services
 - Retains capacity for Ottawa residents
- For customers
 - Faster service with Transitway
 - Easy connections to major destinations and to OC Transpo service
 - Single transaction for complete public transit solution
 - Full access to OC Transpo system for midday, evening, and weekend trips

City Funding to Community Agencies

- Western Ottawa Community Resource Centre, Rural Ottawa South Support Services, Eastern Ottawa Resource Centre
- Approximately \$700,000 per year previously devoted to Para Transpo service redirected to community support service agencies
- Agencies expanded their transportation services for seniors and adults with disabilities
- Can provide trips more economically than Para Transpo
- Can provide trips to destinations outside Ottawa – such as hospitals in adjacent municipalities

Conclusion

- Public transportation services in rural parts of Ottawa and connecting with adjacent areas is provided in a number of ways
- Some are provided directly by the City, some are funded by the City, and some are provided entirely independently
- All integrate to create a very effective system

Pat Scrimgeour

Manager, Transit Service Planning and Reporting
OC Transpo, City of Ottawa

pat.scrimgeour@ottawa.ca